



# Convenient prescription solutions for your patients

Save time submitting scripts, boost patient medication adherence and improve health outcomes with **Optum® Home Delivery** and **divvyDOSE**. Both full-service pharmacy options offer medication cost savings, convenient at-home delivery and clinical therapy benefits for Medicare and non-Medicare patients.

## Clinical benefits

- **Higher patient adherence rates over retail.** Compared with 30-day retail pharmacies, both Optum Home Delivery and divvyDOSE increase medication adherence rates by up to 20%.<sup>1</sup>
- **Supports access to treatment.** Both solutions make it easier for patients to receive medication and manage their therapies with home delivery.
- **Proactive partnership.** We work with providers to ease the prescribing process – including renewals – to help keep your patient’s adherent.

## Choose the home delivery pharmacy solution that works best for your patient

Optum Home Delivery	divvyDOSE – multi-meds solution
<b>Prescribe for patients</b>	
<ul style="list-style-type: none"><li>• Taking <b>1 or more</b> maintenance medications</li><li>• Who like the option of easy automatic refills</li><li>• Desire ease and convenience of medication delivered</li></ul>	<ul style="list-style-type: none"><li>• Taking <b>7 or more</b> medications and/or over-the-counter (OTC) treatments daily</li><li>• With acute, chronic care and/or specialty medication support needs</li><li>• Managing complex medication regimes</li></ul>
<b>Patient benefits</b>	
<ul style="list-style-type: none"><li>• Fewer prescription refills</li><li>• Prescriptions (on average) are 17% less than retail pharmacies<sup>2</sup></li><li>• Online tools for patients to easily manage prescriptions</li><li>• Medications typically arrive within 3 to 5 business days with free standard shipping to home or preferred location</li><li>• 24/7 pharmacist support by phone or virtually</li><li>• Secure and convenient payment options available, including Easy Payment Plan (pay in three equal monthly installments, at no additional cost)</li></ul>	<ul style="list-style-type: none"><li>• Simplifies taking multiple medications without sorting or counting pills</li><li>• Medications are sorted into packets by time, day and date and shipped in a box each month. Larger items such as ointments, lotions and/or inhalers are delivered at the same time.</li><li>• Free standard shipping on each monthly delivery to home or preferred location</li><li>• 24/7 pharmacist support by phone or virtually</li></ul>
<b>Frequency</b>	
Offers <b>3-month</b> supplies of medications taken regularly	Offers <b>1-month</b> medication pre-sorted in individual packets by day, date and time

## Additional pharmacy care provided to patients

Both services include a dedicated on-boarding **Welcome Home team** for Medicare patients and new members, plus:

- Provide comprehensive review of all medications to ensure appropriate therapy combinations
- Proactively work with providers for refills to avoid therapy disruption
- Monitor risks of harmful OTC and prescription drug interactions and combinations with opioids.

divvyDOSE includes **high-touch personalized care team** support. Each patient is assigned a 3-person case management team to coordinate a consistent pharmacy care experience. This includes coordinated care with multiple providers to synchronize medications and delivery.

## Get your patient started with Optum Home Delivery or divvyDOSE

**ePrescribe – It's fast and most convenient.**



e-Prescribe  
through EHR

**Optum Home Delivery**  
(OptumRx Mail Service)  
6800 W 115th St, Ste 600  
Overland Park, KS 66211-9838  
NCPDP ID: 1718634



Fax

Fax new or refill prescription requests to **1-800-491-7997** for Optum Home Delivery



Dedicated  
clinician line

**Questions?** Please call our pharmacists at **1-800-791-7658** for Optum Home Delivery

**divvyMED, dba divvyDOSE**  
4300 44th Avenue  
Moline, IL 61265  
DEA: FD5068576

Fax new or refill prescription requests to **1-855-587-7952** for divvyDOSE, a multi-meds solution

**Questions?** Please call our pharmacists at **1-855-978-8533** for divvyDOSE, a multi-meds solution

Once a prescription is received, we will call the patient for billing information. If patient is on Medicare, we will also gain consent to ship prescriptions and confirm payment option, if a copay is required.

### Sources

1. Assessed paid Rx claims from January 2020 to September 2022, focused on diabetes, statin and hypertension class utilizers with  $\geq 80\%$  of fills at either retail pharmacies or divvyDOSE pharmacy. Optum Rx clinical analytics (Home delivery vs. retail study): Medication adherence among mail-order pharmacy users versus retail pharmacy users for direct commercial in 3 classes. January 2021 – December 2021.
2. Internal Optum Rx analysis. Internal calculation of patient cost savings assuming 2.5 copay at Home Delivery, Commercial population.



divvyDOSE is an Optum pharmacy.

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