

2025 Optum Care Network of Oregon: UnitedHealthcare Medicare Advantage prior authorization requirements

Effective Jan. 1, 2025

General information

Prior authorization is not required for emergency or urgent care.

Plans with referral requirements: If a member's health plan ID card displays *Referral required*, certain services may require a referral from the member's primary care provider and prior authorization obtained by the treating physician.

Out-of-network

All out-of-network hospitalizations, surgeries, procedures, referrals, evaluations, services, and treatment require prior authorization. All out-of-network providers require prior authorization for any service rendered.

To view prior authorization requirements for UHC Medicare Advantage Providers:

Online: uhcprovider.com > Select Coverage and payments > Select Prior Authorization



Under Medical professional resources, select Advance Notification and prior authorizations

Medical professional resources Crosswalk For commercial, Individual Exchange, Medicare Advantage, and Community plan members, the crosswalk table will help you determine next steps when you need to provide a service different from the prior authorized service. Note: An X in the table means the crosswalk is available. An N/A in the table means Crosswalk is not available. You can find more helpful details in the Crosswalk information sheet Advance notification and prior authorization requirements Access the advance notification and prior authorization requirements to help determine a member's coverage.

Under Advance Notification Prior Authorization Requirements, scroll down to Current Requirements by plan type, select Medicare Advantage; click the date link



To request prior authorization, please submit your request online:

• Sign in to optumproportal.com and select the Medical Management section to submit a prior authorization notification

Confidential and proprietary. Use pursuant to company instructions.

Optum® is a registered trademark of Optum, Inc. in the U.S. and other jurisdictions. All other trademarks are the property of their respective owners. Because we are continuously improving our products and services, Optum reserves the right to change specifications without prior notice. Optum is an equal opportunity employer.

©2025 Optum, Inc. All rights reserved.