

Step Therapy — *Select Formulary*

Utilization Management

January 1, 2027



Most medical conditions have many medication options. Although their clinical effectiveness may be the same, the costs can be very different. The step therapy program gives you the treatment you need, usually at a lower cost.

This is a list of medications that have been added to the step therapy program.

Here's how it works:

With this program, you must try a step 1 medication first, before a step 2 medication may be covered. When you bring a prescription to your pharmacy, our system will check the medication for step therapy requirements. If your pharmacy claims show you have tried a step 1 medication in the recent past, the step 2 medication may be filled. If not, the pharmacist may contact your doctor to explain next steps.

If you see your medication listed, we encourage you to talk with your doctor about your treatment and medication options. If you have questions about the step therapy program, call the phone number on your Optum Rx member ID card.

Step Therapy Medications

The following medications have been added to a step therapy program. This means you must try a lower-cost medication (step 1) before a higher-cost medication (step 2) is covered.

Condition	Step 1	Step 2
Anti-infectives		
Antifungals	Both a generic intravaginal product (e.g., clotrimazole, miconazole, tioconazole, terconazole, boric acid) AND generic oral fluconazole	BREXAFEMME²
Bacterial Vaginosis Agents	Any one of the following generics: clindamycin 2% vaginal cream, metronidazole 0.75% vaginal gel	CLEOCIN SUPPOSITORY, CLEOCIN VAGINAL CREAM, NUVESSA, VANDAZOLE
	Any one of the following generics: clindamycin 2% vaginal cream, metronidazole tablet, metronidazole 0.75% vaginal gel, tinidazole tablet	SOLOSEC
Hepatitis B Virus (HBV) agents ³	Any one of the following generics: entecavir, tenofovir	VEMLIDY
Oral Brand Tetracyclines	Any one of the following generics: doxycycline, minocycline	AVIDOXY, DORYX MPC, EMROSI, MONDOXYNE NL, ORACEA, TARGADOX
	Both of the following generics: doxycycline, minocycline	SEYSARA
Otic Agents	Generic ofloxacin otic solution	CETRAXAL
Urinary Tract Infection Agents	Any one of the following oral medications: amox-clav, cefdinir, cefpodoxime, ciprofloxacin, fosfomycin, levofloxacin, nitrofurantoin, ofloxacin, pivmecillinam, sulfamethoxazole/trimethoprim	BLUJEP², PIVYA²
Cardiology		
Antilipemic	Any one of the following generics: atorvastatin, fluvastatin IR/ER, lovastatin, pravastatin, rosuvastatin, simvastatin	ALTOPREV, EZALLOR, FLOLIPID, LESCOL XL, LIPITOR, LIVALO, ZOCOR
	Any one of the following generics: atorvastatin, fluvastatin IR/ER, lovastatin, pravastatin, rosuvastatin, simvastatin AND LIVALO¹	ZYPITAMAG
Beta Blockers	Any two of the following generics: acebutolol, atenolol, betaxolol, bisoprolol, carvedilol IR/ER, labetalol, metoprolol tartrate, metoprolol succinate ER, nadolol, pindolol, propranolol IR/ER	KAPSPARGO
Fibric Acid Derivatives	Any one of the following generics: fenofibric cap, fenofibrate tab, fenofibrate micronized cap, fenofibric acid tab AND LIPOFEN or generic fenofibrate cap	FIBRICOR

Bold type = Brand-name drug

Plain type = Generic drug

Condition	Step 1	Step 2
Renin-Angiotensin System Agents	Any one of the following generics: amlodipine-benazepril, amlodipine-olmesartan, benazepril, benazepril-HCTZ, candesartan, candesartan-HCTZ, captopril, captopril-HCTZ, enalapril, enalapril-HCTZ, fosinopril, fosinopril-HCTZ, irbesartan, irbesartan-HCTZ, lisinopril, lisinopril-HCTZ, losartan, losartan-HCTZ, moexipril, olmesartan, olmesartan-HCTZ, olmesartan-amlodipine-HCTZ, perindopril, quinapril, quinapril-HCTZ, ramipril, telmisartan, telmisartan-HCTZ, trandolapril, trandolapril-verapamil	BENICAR, EDARBI, EDARBYCLOR
	Any one of the following generics: amlodipine-olmesartan, amlodipine-benazepril, amlodipine-valsartan, telmisartan-amlodipine, trandolapril-verapamil, benazepril-HCTZ, candesartan-HCTZ, captopril-HCTZ, enalapril-HCTZ, fosinopril-HCTZ, lisinopril-HCTZ, losartan-HCTZ, olmesartan-HCTZ, quinapril-HCTZ, telmisartan-HCTZ, olmesartan-amlodipine-HCTZ	EXFORGE-HCT
Central Nervous System		
ADHD Agents	Any one of the following generics: amphetamine-dextroamphetamine IR/ER, dexamylphenidate IR/ER, dextroamphetamine IR/SR, methylphenidate IR/ER, lisdexamfetamine	ADDERALL², ADDERALL XR², ADZENYS XR ODT², APTENSIO XR², ARYNTA², AZSTARYS², CONCERTA², COTEMPLA XR-ODT², DAYTRANA², DESOXYN², DEXEDRINE², DYANAVAL XR², EVEKEO², FOCALIN², FOCALIN XR², JORNAY PM², METADATE CD², METHYLIN², METHYLPHENIDATE ER², MYDAYIS², PROCENTRA², QUILLICHEW ER², QUILLIVANT², RELEXXII², RITALIN², RITALIN LA², VYVANSE², VYVANSE CHEW², XELSTRYM², ZENZEDI²
	Any two of the following generics: atomoxetine, guanfacine ER, clonidine ER	ATONCY², ATOMOXETINE SOLN², INTUNIV, ONYDA XR², STRATTERA²
	Any one of the following generics: atomoxetine, guanfacine ER, clonidine ER, amphetamine-dextroamphetamine IR/ER, dexamylphenidate IR/ER, dextroamphetamine SR/IR, lisdexamfetamine, methylphenidate IR/ER	QELBREE²
Alzheimer's Agents	Both of the following generics: memantine and donepezil OR generic memantine/donepezil	NAMZARIC²
	Any two of the following generics: galantamine, rivastigmine, donepezil	ZUNVEYL²
Amyotrophic Lateral Sclerosis (ALS) Agents	Generic riluzole tablets	TIGLUTIK², TEGLUTIK²

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Condition	Step 1	Step 2
Anticonvulsants ³	Any one of the following generics: brivaracetam, lamotrigine IR, levetiracetam IR/ER, oxcarbazepine IR, topiramate IR	XCOPRI
	Generic brivaracetam and any one of the following generics: lamotrigine IR, levetiracetam IR/ER, oxcarbazepine IR, topiramate IR	BRIVIACT
	Generic lacosamide IR	MOTPOLY XR
	Generic oxcarbazepine IR	oxcarbazepine ER, OXTELLAR XR
	Any one of the following generics: topiramate IR, topiramate IR sprinkle	QUDEXY XR , topiramate ER, TROKENDI XR
	Generic topiramate IR sprinkle	EPRONTIA
	Generic levetiracetam ER	ELEPSIA XR
Antidepressants ³	Generic bupropion ER	APLENZIN² , BUPROPION XL2 , FORFIVO XL²
	Any two of the following generics: desvenlafaxine ER, duloxetine, venlafaxine IR/ER	FETZIMA²
	Any two of the following generics: bupropion, citalopram, desvenlafaxine ER, duloxetine, escitalopram, fluoxetine, mirtazapine, paroxetine IR/ER, sertraline, venlafaxine IR/ER	AUVELITY² , DESVENLAFAXINE ER² , DRIZALMA² , EXXUA² , PAXIL SUSPENSION , TRINTELLIX² , VENLAFAXINE TAB 112.5MG²
Antidepressants	Generic vilazodone	VIIBRYD²
Antipsychotics ³	Any two of the following generics: aripiprazole, asenapine, clozapine, olanzapine, paliperidone, quetiapine IR/ER, risperidone, ziprasidone	COBENFY² , FANAPT² , LYBALVI² , OPIPZA² , SAPHRIS² , SECUADO²
	Any one of the following: aripiprazole, asenapine, clozapine, olanzapine, paliperidone, quetiapine IR/ER, risperidone, ziprasidone, REXULTI , VRAYLAR	BYSANTI² , CAPLYTA²
	Any one of the following: INVEGA SUSTENNA , INVEGA TRINZA	INVEGA HAFYERA
Insomnia Agents	Any two of the following generics: doxepin, eszopiclone, ramelteon, temazepam, triazolam, zaleplon, zolpidem IR/ER AND BELSOMRA	DAYVIGO² , QUVIVIQ2
	Generic zolpidem IR/ER	AMBIEN² , AMBIEN CR² , EDLUAR² , ZOLPIDEM CAP²
Migraine Agents	Any two of the following generics: almotriptan, eletriptan, frovatriptan, naratriptan, rizatriptan, sumatriptan, zolmitriptan	ONZETRA XSAIL² , sumatriptan/naproxen ² , SYMBRAVO² , TOSYMRA² , TREXIMET² , ZEMBRACE SYMTOUCH² , ZOMIG NASAL² , ZOLMITRIPTAN SPRAY²
Neurologic Agents	Generic gabapentin IR	gabapentin (once-daily) ² , GRALISE²
	Any one of the following generics: amitriptyline, cyclobenzaprine, duloxetine, gabapentin IR, pregabalin	LYRICA CR² , pregabalin ER ²

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Condition	Step 1	Step 2
	Generic milnacipran and any one of the following generics: amitriptyline, cyclobenzaprine, duloxetine, gabapentin IR, pregabalin	SAVELLA²
	Generic cyclobenzaprine and any one of the following generics: amitriptyline, duloxetine, gabapentin IR, pregabalin	TONMYA²
Non-Narcotic Analgesics	Any two of the following generics: celecoxib, diclofenac potassium tab, diclofenac sodium, diflunisal, etodolac, fenoprofen, flurbiprofen, ibuprofen, indomethacin, ketoprofen, ketorolac, meclofenamate, meloxicam, nabumetone, naproxen, oxaprozin, piroxicam, sulindac, tolmetin	CAMBIA, CELEBREX², diclofenac powder, FENOPRON, INDOCIN SUPPOSITORY, INDOCIN SUSPENSION, LOFENA
Parkinson's Disease	Both of the following generics: carbidopa-levodopa, carbidopa-levodopa ODT	DHIVY
	Generic carbidopa-levodopa IR/ER	CARBIDOPA/LEVODOPA ER CAP, CREXONT, RYTARY
	Generic entacapone	ONGENTYS
	Both of the following generics: rasagiline, selegiline	XADAGO²
Dermatology		
Rosacea Agents	Any one of the following: generic azelaic acid gel, FINACEA FOAM, SOOLANTRA	EPSOLAY, FINACEA GEL, NORITATE, ZILXI
	Any one of the following: generic metronidazole gel, FINACEA FOAM, SOOLANTRA	METROGEL
	MIRVASO	RHOFADE
Topical Acne Treatments	Any one of the following: EPIDUO FORTE, ONEXTON	ACANYA, BENZAMYCIN GEL 5-3%, ZIANA
	Any one of the following: EPIDUO FORTE, ONEXTON , (only for ages 9-11 years) generic adapalene/benzoyl peroxide gel 0.1/2.5%	TWYNEO
	Any two generic single-agent topical clindamycin products	CLINDAGEL
Topical Anesthetics	Generic lidocaine 5% patches	ZTLIDO
Topical Immunomodulators	Generic tacrolimus ointment	ELIDEL², pimecrolimus²
	Any one of the following topical generics: alclometasone, amcinonide, betamethasone, clobetasol, clocortolone, desonide, desoximetasone, diflorasone, fluocinolone, fluocinonide, flurandrenolide, fluticasone, halcinonide, halobetasol, hydrocortisone, mometasone, prednicarbate, triamcinolone, pramoxine-HC, calcipotriene-betamethasone, tacrolimus, pimecrolimus	EUCRISA, OPZELURA², ZORYVE CREAM 0.05%, ZORYVE CREAM 0.15%

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Condition	Step 1	Step 2
	One topical generic: alclometasone, amcinonide, betamethasone, clobetasol, clocortolone, desonide, desoximetasone, diflorasone, fluocinolone, fluocinonide, flurandrenolide, fluticasone, halcinonide, halobetasol, hydrocortisone, mometasone, prednicarbate, triamcinolone, pramoxine-HC, calcipotriene-betamethasone, tacrolimus, pimecrolimus, calcipotrine, calcitrol, tazarotene, clotrimazole, econazole, ketoconazole, luliconazole, miconazole, oxiconazole, sertaconazole, sulconazole, selenium sulfide	ZORYVE FOAM 0.3%
	Any one of the following topical generics: alclometasone, amcinonide, betamethasone, clobetasol, clocortolone, desonide, desoximetasone, diflorasone, fluocinolone, fluocinonide, flurandrenolide, fluticasone, halcinonide, halobetasol, hydrocortisone, mometasone, prednicarbate, triamcinolone, pramoxine-HC, calcipotriene-betamethasone, tacrolimus, pimecrolimus, calcipotrine, calcitrol, tazarotene.	VTAMA, ZORYVE CREAM 0.3%
	Any three of the following: clocortolone 0.1% cream, fluocinolone acetonide 0.025% ointment, flurandrenolide 0.05% ointment, fluticasone propionate 0.05% cream, hydrocortisone valerate 0.2% ointment, mometasone furoate 0.1% cream/lotion/solution, triamcinolone 0.1% cream/ointment, triamcinolone 0.05% ointment, triamcinolone aerosol spray, calcipotriene-betamethasone suspension, TACLONEX SUSPENSION, ENSTILAR FOAM	SERNIVO
Topical Miscellaneous Agents	Both of the following generics: fluorouracil, imiquimod 5%	KLISYRI
	Generic imiquimod 5%	imiquimod 3.75%, ZYCLARA
Endocrinology		
Basal Insulin	Any three of the following: BASAGLAR, LANTUS, REZVOGLAR, TOUJEO/INSULIN GLARGINE, TRESIBA	BASAGLAR TEMPO, SEMGLEE, INSULIN GLARGINE-YFGN
Blood Glucose Meters and Strips ²	CONTOUR AND any one of the following: FREESTYLE OR PRECISION	All other brands
Diabetic Agents	Any one of the following generics: metformin IR/ER, glipizide-metformin, glyburide-metformin, pioglitazone-metformin	CYCLOSET, RIOMET

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Condition	Step 1	Step 2
Diabetes Supplies	Any one of the following: OMNIPOD or TWIIST	V-GO²
DPP4 Inhibitors	Any one of the following generics: metformin IR/ER, glipizide/metformin, glyburide/metformin, pioglitazone/metformin AND any one of the following generics: sitagliptin, sitagliptin/metformin AND any one of the following: JENTADUETO, JENTADUETO XR, TRADJENTA	ALOGLIPTIN, ALOGLIPTIN/METFORMIN, ALOGLIPTIN/PIOGLITAZONE, BRYNOVIN, JANUVIA, JANUMET, JANUMET XR, ONGLYZA, SITAGLIPTIN, SITAGLIPTIN/METFORMIN, ZITUVIMET, ZITUVIMET XR, ZITUVIO
SGLT2 Inhibitors	Any one of the following generics: metformin IR/ER, glipizide/metformin, glyburide/metformin, pioglitazone/metformin AND any one of the following generics: dapagliflozin, dapagliflozin/metformin AND any one of the following: GLYXAMBI, TRIJARDY XR, JARDIANCE, SYNJARDY, SYNJARDY XR	BEXAGLIFLOZIN, BRENZAVVY, DAPAGLIFLOZIN/SAXAGLIPTIN, FARXIGA, INVOKAMET, INVOKAMET XR, INVOKANA, QTERN, SEGLUROMET, STEGLATRO, STEGLUJAN, XIGDUO XR
	Both of the following: generic dapagliflozin, JARDIANCE	INPEFA
Short-Acting Insulin	Any two of the following: ADMELOG, APIDRA, FIASP, HUMALOG/BRAND LISPRO, LYUMJEV, MERILOG, NOVOLOG	HUMALOG TEMPO, KIRSTY, LYUMJEV TEMPO
Thyroid Replacement	Generic levothyroxine tablets	LEVOTHYROXINE CAPSULE, THYQUIDITY
Gastroenterology		
Bowel Prep Agents	Any one of the following: CLENPIQ, SUFLAVE, SUPREP	MOVIPREP², PLENVU
Constipation Agents	Any one of the following generics: lactulose, polyethylene glycol AND any one of the following: LINZESS¹, MOVANTIK¹, SYMPROIC¹	AMITIZA²
	Any one of the following generics: lactulose, polyethylene glycol	LINZESS², MOVANTIK², prucalopride², SYMPROIC²
	Any one of the following generics: lactulose, polyethylene glycol AND generic prucalopride ¹ AND LINZESS¹	MOTEGRITY²
	Any one of the following generics: lactulose, polyethylene glycol AND generic lubiprostone AND any one of the following: MOVANTIK¹, SYMPROIC¹	RELISTOR²
	Any one of the following generics: lactulose, polyethylene glycol AND generic lubiprostone AND LINZESS¹	TRULANCE²
Irritable Bowel Syndrome	Both of the following: generic mesalamine, APRISO	DELZICOL, LIALDA, PENTASA
Pancreatic Enzymes	Both of the following: CREON, ZENPEP	PANCREAZE, PERTZYE, VIOKACE

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Condition	Step 1	Step 2
Proton Pump Inhibitors	Any two of the following generics: dexlansoprazole, esomeprazole, omeprazole, lansoprazole, pantoprazole, rabeprazole	ACIPHEX², DEXILANT², FIRST-OMEPRAZOLE, FIRST-PANTOPRAZOLE, KONVOMEPR², LANSOPRAZOLE SUSPENSION, PREVACID², PRILOSEC², PROTONIX², RABEPRAZOLE SPRINKLE², ZEGERID²
Miscellaneous		
Antigout Agents	Generic colchicine tablets	MITIGARE
	Generic allopurinol tablets	febuxostat, ULORIC
Iron Replacement	Any one of the following generics: ferrous fumarate, ferrous gluconate, ferrous sulfate	ACCRUFER, FERAHEME, ferumoxytol, INJECTAFER, MONOFERRIC
Phosphate Binders	Any two of the following generics: calcium acetate, calcium carbonate, sevelamer carbonate, sevelamer HCl OR any one of the following generics: ferrous fumarate, ferrous gluconate, ferrous sulfate	AURYXIA, FERRIC CITRATE TAB
	Any two of the following generics: calcium acetate, calcium carbonate, sevelamer carbonate, sevelamer HCl	FOSRENOL, VELPHORO[®], XPHOZAH²
Obstetrics and Gynecology		
Contraceptives	Any one of the following generics: norethindrone/ethinyl estradiol, norethindrone/ethinyl estradiol/fe	FEMLYV
	Generic norethindrone tablet	SLYND
	Any one of the following generics: oral levonorgestrel/ethinyl estradiol, norelgestromin/ethinyl estradiol transdermal patch	TWIRLA
Hormone Replacement	Any one of the following: IMVEXXY, OSPHENA, PREMARIN VAGINAL CREAM	FEMRING²
	Any two of the following: IMVEXXY, OSPHENA, PREMARIN VAGINAL CREAM	INTRAROSA
	Generic estradiol patch	MENOSTAR, VIVELLE-DOT
Ophthalmology		
Antiglaucoma Agents	All of the following generic ophthalmic solutions: latanoprost, travoprost, bimatoprost	IYUZEH², LUMIGAN², OMLONTI², VYZULTA², XELPROS²
Ophthalmic Antihistamines	Both of the following generic ophthalmic solutions: azelastine, olopatadine	BEPREVE, bepotastine, ZERVIAE
Ophthalmic Anti-inflammatory Agents	Any one of the following generic ophthalmic solutions: diclofenac, flurbiprofen, ketorolac	BROMSITE², bromfenac soln 0.07%², bromfenac soln 0.075%², ILEVRO², NEVANAC², PROLENSA²
Respiratory		
Allergy (Intranasal)	Any one of the following generic nasal sprays: mometasone, flunisolide	XHANCE²
Cystic Fibrosis	Both of the following generics: tobramycin 300 mg/4 mL, tobramycin 300 mg/5 mL	BETHKIS², KITABIS², TOBI², TOBRAMYCIN²

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Condition	Step 1	Step 2
Epinephrine Auto-Injectors	Generic epinephrine	EPIPEN, EPIPEN-JR
Inhaled Corticosteroids	Both of the following: ARNUITY ELLIPTA, QVAR REDHALER	ALVESCO², ASMANEX², BECLOMETHASONE HFA 40 MCG², BECLOMETHASONE HFA 80 MCG², FLUTICASONE DISKUS², FLUTICASONE HFA^{2*}, PULMICORT FLEXHALER²
Long-Acting Bronchodilators	Generic tiotropium inhalation capsules	INCRUSE ELLIPTA², SPIRIVA HANDIHALER², TUDORZA PRESSAIR², UMECLIDINIUM ELLIPTA²
Long-Acting Bronchodilator Combinations	Any two of the following: ADVAIR HFA, BREO ELLIPTA, SYMBICORT	ADVAIR DISKUS², AIRDUO², DULERA^{2*}, FLUTICASONE/SALMETEROL²
	Any one of the following: ADVAIR HFA, BREO ELLIPTA, SYMBICORT	fluticasone/salmeterol diskus ² , wixela inhub ²
	Both of the following: ANORO ELLIPTA, STIOLTO RESPIMAT	BEVESPI AEROSPHERE², DUAKLIR PRESSAIR²
Short-Acting Bronchodilators	Generic ipratropium HFA	ATROVENT²
Urology		
Benign prostatic hyperplasia (BPH) Agents	Any two of the following generics: alfuzosin, doxazosin, silodosin, tamsulosin, terazosin	CARDURA XL
	Any one of the following generics: alfuzosin, doxazosin, tamsulosin, terazosin, silodosin AND any one of the following generics: finasteride, dutasteride, tadalafil 5 mg	ENTADFI²
Cystinuria	Both of the following: generic tiopronin DR, THIOLA EC	VENXXIVA
Overactive Bladder Agents	Any two of the following generics: darifenacin ER, fesoterodine ER, mirabegron, oxybutynin IR/ER, solifenacin, tolterodine IR/ER, trospium IR/ER	GELNIQUE, GEMTESA, MYRBETRIQ, OXYTROL², TOVIAZ
	Generic oxybutynin	VESICARE LS

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Condition	Step 1	Step 2
Generic First		
Generic First Program	Generic equivalent	ABILIFY², ACZONE GEL, ALPHAGAN P 0.1%, ALTACE, APTIOM, ARIMIDEX, ARTHROTEC, ATACAND, AVAPRO, AVODART, AZOPT, BRILINTA, BROVANA², BYSTOLIC, CANASA, CARBATROL, CARDIZEM LA, CARNITOR, CATAPRES-TTS, CELEXA, CIALIS², CHANTIX, CLARINEX, CLIMARA, CLOBEX, COLESTID, COMBIGAN, COREG, CORLANOR TAB, CORTEF, COSOPT, COZAAR, DELESTROGEN, DEPAKOTE, DILANTIN SUSP, DYMISTA², EFFEXOR XR², ENTRESTO TAB², EPIDUO, ESTRACE, ESTROGEL, EXFORGE, FIORICET, FIORICET/CODEINE, FLOMAX, GOLYTELY, HALOG CREAM, HYZAAR, IMITREX², INDERAL LA, KEPRA, KLONOPIN², K-TAB, LAMICTAL, LASIX TAB, LATISSE, LATUDA², LOESTRIN, LOTREL, LYRICA², MAXALT², MICARDIS, MICARDIS HCT, NALFON, NATROBA, NEURONTIN, NITROSTAT, NUVARING, PAXIL, PLAQUENIL, PLAVIX, PRED FORTE, PREDNISOLONE P-F SUSP 1%, PROMETRIUM, PROPECIA, QUESTRAN, RELPAX², RESTORIL², RISPERDAL², RISPERDAL CONSTA, SAFYRAL, SEROQUEL², SEROQUEL XR², SILVADENE, SOMA, SOVUNA, SUBOXONE, TEGRETOL, TENORMIN, TIKOSYN, TIMOPTIC OCUDOSE, TOPAMAX, TOPICORT SPRAY, TRAVATAN Z², TRICOR, TRILEPTAL, UCERIS, VALTREX², VANADOM, VECTICAL, VESICARE, VIGAMOX, VIMPAT, WELCHOL, XALATAN, YASMIN, ZANAFLEX, ZESTRIL, ZOLOFT TAB, ZONEGRAN, ZOVIRAX², ZYPREXA²

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Step therapy requirements are effective as of January 1, 2027. The list of step therapy medications is subject to change without notice. Step therapy requirements may vary by benefit plan. Additional clinical programs, including quantity limits and prior authorization, may exist for the above medications which may affect your prescription drug coverage.

¹ These agents are also subject to additional step requirements as indicated in table.

² Quantity limits may also apply. Please refer to the Select Quantity Limits document.

³ Applies to new starts only.

*ST does not apply to those 5 years of age and under

¥ST does not apply to those 12 years of age and under

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Notice of Availability of Language Assistance Services and Alternate Formats

ATTENTION: Free language assistance services and free communications in other formats, such as large print, are available to you. Call the toll-free number on your member identification card. TTY: 711

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas y comunicaciones en otros formatos como letra grande, sin cargo, a su disposición. Llame al número gratuito que figura en su tarjeta de identificación de miembro. TTY: 711

ملاحظة: إذا كنت تتحدث **اللغة العربية (Arabic)**، ستتوفر لك خدمات المساعدة اللغوية المجانية والمراسلات المجانية بتنسيقات أخرى، مثل الطباعة بأحرف كبيرة. اتصل بالرقم المجاني المدون على بطاقة تعريف العضو خاصتك.

ចំណាំ: ប្រសិនបើអ្នកនិយាយ**ភាសាខ្មែរ (Khmer)** សេវាជំនួយភាសាភាគតិចត្រូវបានផ្តល់ឱ្យអ្នកឥតគិតថ្លៃ។ ប្រសិនបើអ្នកត្រូវការឯកសារបោះពុម្ពក្នុងទម្រង់ធំ ឬទម្រង់ផ្សេងទៀត ដូចជាព័ត៌មានអក្សរធំ មានសម្រាប់អ្នក។ ទូរសព្ទមកលេខភាគតិចត្រូវបានផ្តល់ឱ្យអ្នកឥតគិតថ្លៃនៅលើប័ណ្ណសម្គាល់សមាជិករបស់អ្នក។

请注意：如果您说**中文 (Chinese)**，我们可以为您提供免费语言协助服务以及大字印刷本等其他格式的免费通信。请致电您的会员身份卡上的免付费电话号码。

請注意：如果您說**中文 (Chinese)**，您可以獲得免費語言協助服務和大字體等其他格式的免費通訊。請致電您的會員身份卡上的免付費電話號碼。

ATTENTION: Si vous parlez **français (French)**, des services d'assistance linguistique et des communications dans d'autres formats, notamment en gros caractères, sont mis à votre disposition gratuitement. Appelez le numéro gratuit figurant sur votre carte de membre.

ATANSYON: Si w pale **Kreyòl Ayisyen (Haitian Creole)**, gen sèvis lang gratis ak kominikasyon nan lòt fòm lo disponib, tankou sa ki enprime ak gwo lèt. Rele nimewo gratis ki sou kat idantifikasyon manm ou an.

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlose Sprachassistenzen und kostenlose Kommunikation in anderen Formaten, wie zum Beispiel große Schrift, zur Verfügung. Rufen Sie die gebührenfreie Nummer auf Ihrer Mitgliedskarte an.

ध्यान दें: यदि आप **हिंदी (Hindi)** बोलते हैं, तो आपके लिए मुफ्त भाषा सहायता सेवाएँ और अन्य प्रारूपों में मुफ्त संचार, जैसे कि बड़े प्रिंट, उपलब्ध हैं। अपने सदस्य पहचान पत्र पर दिए गए टोल-फ्री नंबर पर कॉल करें।

LUS TSEEM CEEB: Yog tias koj hais **lus Hmoob (Hmong)**, muaj cov kev pab cuam txhais lus thiab muaj kev sib txuas lus pab dawb ua lwm hom ntawv, xws li luam ua ntawv loj rau koj. Thov hu rau tus xov tooj hu dawb ntawm koj daim npav ID.

ATENSION: No agsasaoka iti **Ilocano (Ilocano)**, magun-odmo dagiti libre a serbisio ti tulong iti pagsasao ken libre a komunikasion iti dadduma a pormat, kas iti dadakkel a letra. Tawagan ti awan-bayadna a numero a masarakan iti kard a pakabigbigam kas miembro.

ATTENZIONE: se parla **italiano (Italian)**, può usufruire di servizi di assistenza linguistica gratuiti e comunicazioni gratuite in altri formati, come ad esempio la stampa a caratteri grandi. Chiami il numero verde riportato sul Suo tesserino identificativo.

注意事項：日本語 (**Japanese**) を話される場合、無料の言語支援サービスや、拡大文字など他の形式での無料のコミュニケーションをご利用いただけます。会員証に記載されているフリーダイヤルにお電話ください。

알림 사항: 한국어(**Korean**)를 사용하시는 경우 무료 언어 지원 서비스와 대형 활자체 등 다른 형식으로 된 의사 소통 매체를 이용하실 수 있습니다. 회원 ID 카드에 나와 있는 무료 전화번호로 전화해 주십시오.

BAA'ÁKONÍNÍZIN: Diné (**Navajo**) saad bee yáníłt'ígo, t'áá jíík'eh saad bee áka'e'eyeed bee áka'anída'wo'í dóó nááná łahgo át'éego bee hadadilyaa bee ahxíł hane'í, díí nitsaago bee ak'eda'ashchínígíí, náhóló. Bee atah nil'íní ninaaltsoos nit'ízi bee nééhoziní bąąh t'áá hiik'eh bee hane'í námboo bee hodíilnih.

توجه: اگر به زبان فارسی (**Farsi**) صحبت می‌کنید، خدمات رایگان کمک زبانی و ارتباطات رایگان در قالب‌های دیگر، مانند چاپ بزرگ، در دسترس شما هستند. با شماره رایگان مندرج روی کارت شناسایی عضویت‌تان تماس بگیرید.

UWAGA: Dla osób mówiących po **polsku (Polish)** dostępne są bezpłatne usługi pomocy językowej i bezpłatne komunikaty w innych formatach, takich jak duży druk. Prosimy zadzwonić pod bezpłatny numer podany na karcie identyfikacyjnej.

ATENÇÃO: se você fala **português (Portuguese)**, tem à sua disposição serviços gratuitos de assistência linguística e comunicações gratuitas em outros formatos, como caracteres grandes. Ligue para o número gratuito que se encontra no seu cartão de identificação de membro.

ВНИМАНИЕ! Если вы говорите на **русском языке (Russian)**, вам доступны бесплатные услуги языковой поддержки и бесплатные материалы в других форматах, например напечатанные крупным шрифтом. Звоните по бесплатному номеру телефона, указанному на вашей идентификационной карте участника.

FIIRO GAAR AH: Haddii aad ku hadasho **Soomaali (Somali)**, adeegyada taageerada luqadda bilaashka ah iyo isgaarsiino bilaash ah oo qaabab kale ah, sida far waaweyn, ayaa diyaar kuu ah. Ka wac lambarka wicitaanka bilaashka ah kaarkaaga aqoonsiga xubinta.

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika at libreng komunikasyon sa ibang mga format, tulad ng malalaking print. Tawagan ang walang bayad na numero na nasa iyong ID card ng miyembro.

LƯU Ý: Nếu quý vị nói **Tiếng Việt (Vietnamese)**, quý vị sẽ được cung cấp các dịch vụ hỗ trợ ngôn ngữ miễn phí và các phương tiện trao đổi liên lạc miễn phí ở các định dạng khác, chẳng hạn như bản in chữ lớn. Gọi đến số điện thoại miễn phí có trên thẻ định danh thành viên của quý vị.

