# MAINE ADAP (DHS) NCPDP VERSION D.Ø PAYER SHEET REQUEST CLAIM BILLING/CLAIM REBILL PAYER SHEET

#### \*\* Start of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

#### **GENERAL INFORMATION**

Payer Name: Department of Health and Human Services	Date: March 3Ø, 2Ø21					
Plan Name/Group Name: Maine ADAP (DHS)	BIN:ØØ8316	PCN:ADAP				
Processor: Change Healthcare (CH)						
Effective as of: April 14, 2Ø21	NCPDP Telecommunication Standard	I Version/Release #: D.Ø				
NCPDP Data Dictionary Version Date: July 2007	NCPDP External Code List Version Date: March 2Ø1Ø					
Contact/Information Source: 1-888-42Ø-9711						
Certification Testing Window:						
Certification Contact Information: 1-877-553-8455 POS Tech Support						
Provider Relations Help Desk Info: 1-888-42Ø-9711						
Other versions supported: NCPDP Telecommunication Standard v5.1 until 12/31/2Ø11						

#### OTHER TRANSACTIONS SUPPORTED

Transaction Code	Transaction Name
B2	Claim Reversal

### FIELD LEGEND FOR COLUMNS

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	M	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes

Fields that are not used in the Claim Billing/Claim Rebill transactions and those that do not have qualified requirements (i.e. not used) for this payer are excluded from the template.

## **CLAIM BILLING/CLAIM REBILL TRANSACTION**

The following lists the segments and fields in a Claim Billing or Claim Rebill Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Switch/VAN issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used	X	

	Transaction Header Segment			Claim Billing/Claim Rebill
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	ØØ8316	M	BIN for Maine ADAP (DHS)
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	B1 – Claim billing
				B3 – Claim rebill
1Ø4-A4	PROCESSOR CONTROL NUMBER	ADAP	M	

	Transaction Header Segment			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø9-A9	TRANSACTION COUNT	Ø1 – Ø4	M	Ø1=One Occurrence
				Ø2=Two Occurrences
				Ø3=Three Occurrences
				Ø4= Four Occurrences
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1= NPI	M	Only the National Provider ID (NPI) is
				supported
2Ø1-B1	SERVICE PROVIDER ID		M	NPI of the submitting pharmacy
4Ø1-D1	DATE OF SERVICE		M	
11Ø-AK	SOFTWARE	Blank fill	M	No other values required
	VENDOR/CERTIFICATION ID			·

Insurance Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		М	Member ID as issued to the Maine ADAP (DHS) beneficiary
3Ø6-C6	PATIENT RELATIONSHIP CODE		RW	Imp Guide: Required if needed to uniquely identify the relationship of the Patient to the Cardholder.
				Payer Requirement: Same as Imp. Guide

Patient Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
Field	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø4-C4	DATE OF BIRTH		R	
3Ø5-C5	PATIENT GENDER CODE		R	
31Ø-CA	PATIENT FIRST NAME		RW	Imp Guide: Required when the patient has a first name.
				Payer Requirement: Required to be sent.
311-CB	PATIENT LAST NAME	_	R	

Claim Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This payer supports partial fills		
This payer does not support partial fills	Х	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
455-EM	PRESCRIPTION/SERVICE	1 = Rx Billing	M	Claim Billing
	REFERENCE NUMBER QUALIFIER	-		Imp Guide: For Transaction Code of

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				"B1" or "B3", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing)
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
436-E1	PRODUCT/SERVICE ID QUALIFIER	<ul> <li>Ø1 – Universal Product Code</li> <li>(UPC)</li> <li>Ø2 – Health Related Item (HRI)</li> <li>Ø3 – National Drug Code (NDC)</li> </ul>	М	
4Ø7-D7	PRODUCT/SERVICE ID	-	М	
442-E7	QUANTITY DISPENSED		R	
4Ø3-D3	FILL NUMBER	Ø=Original Dispensing 1 to 99=Refill Number	R	
4Ø5-D5	DAYS SUPPLY		R	
4Ø6-D6	COMPOUND CODE	1=Not a Compound 2=Compound	R	
4Ø8-D8	DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE		R	
414-DE	DATE PRESCRIPTION WRITTEN		R	
415-DF	NUMBER OF REFILLS AUTHORIZED	Ø=No Refills Authorized 1 through 99, with 99 being as needed, refills unlimited	RW	Imp Guide: Required if necessary for plan benefit administration.  Payer Requirement: Required when
				available on first fill.
354-NX	SUBMISSION CLARIFICATION CODE COUNT	Maximum count of 3.	RW	Imp Guide: Required if Submission Clarification Code (42Ø-DK) is used.
				Payer Requirement: Same as Imp. Guide
42Ø-DK	SUBMISSION CLARIFICATION CODE		RW	Imp Guide: Required if clarification is needed and value submitted is greater than zero (Ø).
				If the Date of Service (4Ø1-D1) contains the subsequent payer coverage date, the Submission Clarification Code (42Ø-DK) is required with value of "19" (Split Billing – indicates the quantity dispensed is the remainder billed to a subsequent payer when Medicare Part A expires. Used only in long-term care settings) for individual unit of use medications.
				Payer Requirement: Same as Imp. Guide
46Ø-ET	QUANTITY PRESCRIBED		RW	Imp Guide: Schedule II Drugs Prescribed
3Ø8-C8	OTHER COVERAGE CODE	1=No Other Coverage 3=Other coverage exists-this claim not covered 8=Claim is billing for patient financial responsibility only	RW	Imp Guide: Required if needed by receiver, to communicate a summation of other coverage information that has been collected from other payers.  Required for Coordination of Benefits.
				Payer Requirement: Value greater than 1 required when claim is submitted for coordination of benefits, another payer has already adjudicated the claim, and the COB segment is included in this claim submission;  Value 3: for Part D excluded drugs

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				If Ø8 is submitted, Other Payer-Patient Resp. Amount (352-NQ) with applicable qualifiers must be submitted.
				OCC codes accepted per group: DHSMC – copay billing only with 8 DHSDU – copay billing only with 8 DHSMD – copay billing only with 8, excluded drugs 3, deductible / gap phase 8 DHSSA - allows Ø, 1, 8 DHSPI - allows Ø, 1, 3, 8 with PA
429-DT	SPECIAL PACKAGING INDICATOR	All Values Accepted	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.
				Payer Requirement: Same as Imp. Guide
461-EU	PRIOR AUTHORIZATION TYPE CODE	Ø=Not Specified 1=Prior Authorization	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.  Payer Requirement: 'Ø1'=Prior Auth
				requires a valid PA Number Submitted (462-EV);
462-EV	PRIOR AUTHORIZATION NUMBER SUBMITTED	Submit PA Number for Ø1 in 461-EU:	RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.
				Payer Requirement: Same as Imp Guide
995-E2	ROUTE OF ADMINISTRATION		RW	Imp Guide: Required if specified in trading partner agreement.
				Payer Requirement: Same as Imp Guide

Pricing Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
4Ø9-D9	INGREDIENT COST SUBMITTED		R	
43Ø-DU	GROSS AMOUNT DUE		R	
412-DC	DISPENSING FEE SUBMITTED		RW	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.
				Payer Requirement: Same as Imp Guide.
433-DX	PATIENT PAID AMOUNT SUBMITTED		RW	Imp Guide: Required if this field could result in different coverage, pricing, or patient financial responsibility.
				Payer Requirement: Same as Imp Guide.

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
438-E3	INCENTIVE AMOUNT SUBMITTED		RW	Imp Guide: Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.  Payer Requirement: Same as Imp Guide.
426-DQ	USUAL AND CUSTOMARY CHARGE		RW	Imp Guide: Required if needed per trading partner agreement.  Payer Requirement: Maine ADAP (DHS) agreements require submission of Usual and Customary Charge.

Prescriber Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Prescriber Segment Segment Identification (111-AM) = "Ø3"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
466-EZ	PRESCRIBER ID QUALIFIER	Ø1=National Provider ID	RW	Imp Guide: Required if Prescriber ID (411-DB) is used.  Payer Requirement: Same as Imp Guide. Submit prescriber Qualifier Ø1 for
				Pharmacy adjudication purposes
411-DB	PRESCRIBER ID	Prescriber National Provider ID =NPI	RW	Imp Guide: Required if this field could result in different coverage or patient financial responsibility.  Required if necessary for state/federal/regulatory agency programs.  Payer Requirement: NPI of prescriber is required.  Submit prescriber NPI for Pharmacy adjudication purposes
427-DR	PRESCRIBER LAST NAME		RW	Imp Guide: Required when the Prescriber ID (411-DB) is not known.  Required if needed for Prescriber ID (411-DB) validation/clarification.  Payer Requirement: Same as Imp Guide

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Coordination of Benefits/Other Payments	Check	Claim Billing/Claim Rebill
Segment Questions		If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required only for secondary, tertiary, etc claims.
Scenario 1 - Other Payer Amount Paid Repetitions		
Only		
Scenario 2 - Other Payer-Patient Responsibility	X	
Amount Repetitions and Benefit Stage Repetitions		
Only		
Scenario 3 - Other Payer Amount Paid, Other Payer-		
Patient Responsibility Amount, and Benefit Stage		
Repetitions Present (Government Programs)		

	Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) =			Claim Billing/Claim Rebill  Scenario 1 - Other Payer Amount Paid
Field #	"Ø5" NCPDP Field Name	Makin	Deview	Repetitions Only
		Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	M	
338-5C	OTHER PAYER COVERAGE TYPE	Ø1 – Ø9	М	Submit value appropriate to the order in which the payer was billed.
339-6C	OTHER PAYER ID QUALIFIER		RW	Imp Guide: Required if Other Payer ID (34Ø-7C) is used.
				Payer Requirement: Submit qualifier appropriate to the value submitted in Other Payer ID (34Ø-7C).
34Ø-7C	OTHER PAYER ID		RW	Imp Guide: Required if identification of the Other Payer is necessary for claim/encounter adjudication.
				Payer Requirement: Submit National Payer ID (also referenced as "HPID") when available, otherwise the BIN used
				for claim submission to the other payer is required.
443-E8	OTHER PAYER DATE		RW	Imp Guide: Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.
				Payer Requirement: Payment or denial date of the claim submitted to the other payer.
471-5E	OTHER PAYER REJECT COUNT	Maximum count of 5.	RW	Imp Guide: Required if Other Payer Reject Code (472-6E) is used.
				Payer Requirement: Same as Imp Guide.
472-6E	OTHER PAYER REJECT CODE		RW	Imp Guide: Required when the other payer has denied the payment for the billing, designated with Other Coverage Code (3Ø8-C8) = 3 (Other Coverage Billed – claim not covered).
				Payer Requirement: Submit as many reject codes as were returned by the other payer, up to the maximum identified in Other Payer Reject Count (471-5E).

	Coordination of Benefits/Other Payments Segment			Claim Billing/Claim Rebill
	Segment Identification (111-AM) = "Ø5"			Scenario 1 - Other Payer Amount Paid Repetitions Only
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
353-NR	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT	Maximum count of 25.	RW	Imp Guide: Required if Other Payer- Patient Responsibility Amount Qualifier (351-NP) is used.
			514	Payer Requirement: Same as Imp Guide.
351-NP	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER	Ø6=Patient Pay Amount	RW	Imp Guide: Required if Other Payer- Patient Responsibility Amount (352-NQ) is used.
				Payer Requirement: Maine ADAP only accepts the 06=Patient Pay Amount.
				Components of Patient Pay (01-05, 07-13) submitted will result in claim rejection
352-NQ	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT		RW	Imp Guide: Required if necessary for patient financial responsibility only billing.
				Required if necessary for state/federal/regulatory agency programs.
				Not used for non-governmental agency programs if Other Payer Amount Paid (431-DV) is submitted.
				Payer Requirement: Required to identify components of patient responsibility amount assigned by other payer as indicated in the other payer's claim response.
392-MU	BENEFIT STAGE COUNT	Maximum count of 4.		Imp Guide: Required if Benefit Stage Amount (394-MW) is used.
				Payer Requirement: Use for DHSMD
393-MV	BENEFIT STAGE QUALIFIER			Imp Guide: Required if Benefit Stage Amount (394-MW) is used.
				Payer Requirement:
				Same as Implementation Guide
394-MW	BENEFIT STAGE AMOUNT			Imp Guide: Required if the previous payer has financial amounts that apply to Medicare Part D beneficiary benefit
				stages. This field is required when the plan is a participant in a Medicare Part D program that requires reporting of benefit stage specific financial amounts.
				Required if necessary for state/federal/regulatory agency programs.
				Payer Requirement: Same as Imp Guide

DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation		
This Segment is always sent				
This Segment is situational	X	Required if DUR information needs to be sent		

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.	RW	Imp Guide: Required if DUR/PPS Segment is used.
439-E4	REASON FOR SERVICE CODE		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.
				Required if this field affects payment for or documentation of professional pharmacy service.
				Payer Requirement: Same as Imp. Guide
44Ø-E5	PROFESSIONAL SERVICE CODE		RW	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.  Required if this field affects payment for or documentation of professional pharmacy service.
				Barra Barraina and Caraca and Large Original
441-E6	RESULT OF SERVICE CODE		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.  Required if this field affects payment for or documentation of professional pharmacy service.
474-8E	DUR/PPS LEVEL OF EFFORT		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.  Required if this field affects payment for or documentation of professional pharmacy service.
475-J9	DUR CO-AGENT ID QUALIFIER		RW	Payer Requirement: Same as Imp. Guide Imp Guide: Required if DUR Co-Agent ID (476-H6) is used.
470 110	DUD OO ACENT IS		D)4/	Payer Requirement: Same as Imp. Guide
476-H6	DUR CO-AGENT ID		RW	Imp Guide: Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
				Required if this field affects payment for or documentation of professional pharmacy service.
				Payer Requirement: Same as Imp. Guide

Compound Segment Questions	Check	Claim Billing/Claim Rebill If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required when the pharmacy is dispensing a compound of multiple ingredients and requesting payment for the prescribed compound from Maine Medicaid

	Compound Segment Segment Identification (111-AM) = "10"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
45Ø-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE		M	
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR		М	
447-EC	COMPOUND INGREDIENT COMPONENT COUNT	Maximum 25 ingredients	М	
488-RE	COMPOUND PRODUCT ID QUALIFIER	Ø1=UPC Ø2=HRI Ø3=NDC	M	
489-TE	COMPOUND PRODUCT ID		M	
448-ED	COMPOUND INGREDIENT QUANTITY		M	
449-EE	COMPOUND INGREDIENT DRUG COST		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.  Payer Requirement: Required when the pharmacy is seeking compensation for the individual ingredient.
49Ø-UE	COMPOUND INGREDIENT BASIS OF COST DETERMINATION		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.  Payer Requirement: Required when a value is submitted in Compound Ingredient Drug Cost (449-EE)

<sup>\*\*</sup> End of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

# MAINE ADAP (DHS) NCPDP VERSION D.Ø RESPONSE CLAIM BILLING/CLAIM REBILL

### \*\* Start of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

#### **GENERAL INFORMATION**

Payer Name: Department of Health and Human Services	Date: March 3Ø, 2Ø21	
Plan Name/Group Name: MAINE ADAP (DHS)	BIN: ØØ8316	PCN: ADAP

## CLAIM BILLING/CLAIM REBILL PAID (OR DUPLICATE OF PAID) RESPONSE

The following lists the segments and fields in a Claim Billing or Claim Rebill response (Paid or Duplicate of Paid) Transaction for the NCPDP Telecommunication Standard Implementation Guide Version D.Ø.

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Header Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging.

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.
				Payer Requirement: Will be returned when text information needs to be sent.

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	P=Paid D=Duplicate of Paid	М	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Payer Requirement: Will be returned Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION	Free Text Information	RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Will be returned
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Will be returned

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	

Response Pricing Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent	X	

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø5-F5	PATIENT PAY AMOUNT		R	
5Ø6-F6	INGREDIENT COST PAID		R	
5Ø7-F7	DISPENSING FEE PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Payer Requirement: Same as Imp Guide
521-FL	INCENTIVE AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).  Payer Requirement: Same as Imp Guide
563-J2	OTHER AMOUNT PAID COUNT	Maximum count of 3.	RW	Imp Guide: Required if Other Amount Paid (565-J4) is used.  Payer Requirement: Same as Imp Guide
564-J3	OTHER AMOUNT PAID QUALIFIER		RW	Imp Guide: Required if Other Amount Paid (565-J4) is used.  Payer Requirement: Same as Imp Guide
565-J4	OTHER AMOUNT PAID		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø).  Payer Requirement: Same as Imp Guide, but will never be greater than Ø.
566-J5	OTHER PAYER AMOUNT RECOGNIZED		RW	Imp Guide: Required if this value is used to arrive at the final reimbursement.  Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.  Payer Requirement: Same as Imp Guide
5Ø9-F9	TOTAL AMOUNT PAID		R	

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	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
522-FM	BASIS OF REIMBURSEMENT DETERMINATION		RW	Imp Guide: Required if Ingredient Cost Paid (5Ø6-F6) is greater than zero (Ø).  Required if Basis of Cost Determination (432-DN) is submitted on billing.
				Payer Requirement: Return 14 = Other Payer-Patient Responsibility Amount to Indicate reimbursement was based on the Other Payer-Patient Responsibility Amount (352-NQ)
523-FN	AMOUNT ATTRIBUTED TO SALES TAX		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes sales tax that is the financial responsibility of the member but is not also included in any of the other fields that add up to Patient Pay Amount.  Payer Requirement: Same as Imp Guide
517-FH	AMOUNT APPLIED TO PERIODIC DEDUCTIBLE		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes deductible  Payer Requirement: Same as Imp Guide
518-FI	AMOUNT OF COPAY		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes copay as patient financial responsibility.  Payer Requirement: Same as Imp. Guide
52Ø-FK	AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes amount exceeding periodic benefit maximum.  Payer Requirement: Same as Imp Guide
571-NZ	AMOUNT ATTRIBUTED TO PROCESSOR FEE		RW	Imp Guide: Required if the customer is responsible for 1ØØ% of the prescription payment and when the provider net sale is less than the amount the customer is expected to pay.  Payer Requirement: Same as Imp Guide
572-4U	AMOUNT OF COINSURANCE		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes coinsurance as patient financial responsibility.  Payer Requirement: Same as Imp. Guide

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
129-UD	HEALTH PLAN-FUNDED ASSISTANCE AMOUNT		RŴ	Imp Guide: Required when the patient meets the plan-funded assistance criteria, to reduce Patient Pay Amount (5Ø5-F5). The resulting Patient Pay Amount (5Ø5-F5) must be greater than or equal to zero.
				Payer Requirement: Same as Imp Guide
133-UJ	AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a cost share differential due to the selection of one pharmacy over another
				Payer Requirement: Same as Imp Guide
134-UK	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand drug.  Payer Requirement: Same as Imp Guide
135-UM	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/NON- PREFERRED FORMULARY SELECTION		RW	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a non-preferred formulary product.  Payer Requirement: Same as Imp
136-UN	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND NON-PREFERRED FORMULARY SELECTION		RW	Guide  Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes an amount that is attributable to a patient's selection of a Brand non-preferred formulary product.  Payer Requirement: Same as Imp Guide
137-UP	AMOUNT ATTRIBUTED TO COVERAGE GAP		RW	Imp Guide: Required when the patient's financial responsibility is due to the coverage gap.  Payer Requirement: Same as Imp Guide

Response DUR/PPS Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid) If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Required if DUR information needs to be sent

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	RW	Imp Guide: Required if Reason For Service Code (439-E4) is used.
420 F4	DEACON FOR CERVICE CORE		DW	Payer Requirement: Same as Imp Guide.  Imp Guide: Required if utilization conflict
439-E4	REASON FOR SERVICE CODE		RW	is detected.
				Payer Requirement: Same as Imp Guide.
528-FS	CLINICAL SIGNIFICANCE CODE		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
529-FT	OTHER PHARMACY INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
			5,,,	Payer Requirement: Same as Imp Guide.
53Ø-FU	PREVIOUS DATE OF FILL		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Required if Quantity of Previous Fill (531-FV) is used.
531-FV	QUANTITY OF PREVIOUS FILL		RW	Payer Requirement: Same as Imp Guide.  Imp Guide: Required if needed to supply
331-1 V	QUANTITIOT TREVIOUS FILE		IXVV	additional information for the utilization conflict.
				Required if Previous Date Of Fill (53Ø-FU) is used.
			5,11	Payer Requirement: Same as Imp Guide.
532-FW	DATABASE INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
533-FX	OTHER PRESCRIBER INDICATOR		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.
544-FY	DUR FREE TEXT MESSAGE		RW	Imp Guide: Required if needed to supply additional information for the utilization conflict.
				Payer Requirement: Same as Imp Guide.

## CLAIM BILLING/CLAIM REBILL ACCEPTED/REJECTED RESPONSE

Response Transaction Header Segment	Check	Claim Billing/Claim Rebill Accepted/Rejected
Questions		If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Will be returned
				when text information needs to be sent

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
				Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/PBM Telephone Number	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp
				Guide

Response Claim Segment Questions	Check	Claim Billing/Claim Rebill Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	М	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

# CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

Response Transaction Header Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	R = Rejected	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	M	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RŴ	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Will be returned
				when text information needs to be sent

Response Status Segment Questions	Check	Claim Billing/Claim Rebill Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	М	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER		RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide

<sup>\*\*</sup> End of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet \*\*

# MAINE ADAP (DHS) NCPDP VERSION D CLAIM REVERSAL

REQUEST CLAIM REVERSAL PAYER SHEET

## \*\* Start of Request Claim Reversal (B2) Payer Sheet \*\*

## **GENERAL INFORMATION**

Payer Name: Department of Health and Human Services	Date: March 3Ø, 2Ø21	
Plan Name/Group Name: MAINE ADAP (DHS)	BIN: ØØ8316	PCN: ADAP

## FIELD LEGEND FOR COLUMNS

Payer Usage Column	Value	Explanation	Payer Situation Column
MANDATORY	M	The Field is mandatory for the Segment in the designated Transaction.	No
REQUIRED	R	The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.	No
QUALIFIED REQUIREMENT	RW	"Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y").	Yes
NOT USED	NA	The Field is not used for the Segment in the designated Transaction.  Not used are shaded for clarity for the Payer when creating the Template. For the actual Payer Template, not used fields must be deleted from the transaction (the row in the table removed).	No

Question	Answer
What is your reversal window? (If transaction is billed today what is the timeframe for reversal to be submitted?)	<ul> <li>MAINE ADAP (DHS) will accept online reversal per the following schedule</li> <li>Claims Submitted between the 1st and the 1sth can be reversed up to the 1sth</li> <li>Claims Submitted between the 16th and the last day of the month can be reversed up to the last day of the month</li> </ul>

### **CLAIM REVERSAL TRANSACTION**

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

Transaction Header Segment Questions	Check	Claim Reversal
		If Situational, Payer Situation
This Segment is always sent	X	
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Switch/VAN issued		
Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used	X	

	Transaction Header Segment			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	ØØ8316	М	BIN for MAINE ADAP (DHS)
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	Claim Reversal
1Ø4-A4	PROCESSOR CONTROL NUMBER	ADAP	М	

	Transaction Header Segment			Claim Reversal
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø9-A9	TRANSACTION COUNT	Ø1 – Ø4	M	Ø1=One Occurrence
				Ø2=Two Occurrences
				Ø3=Three Occurrences
				Ø4= Four Occurrences
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Ø1=National Provider Identifier (NPI)	М	Only the National Provider ID (NPI) is supported
2Ø1-B1	SERVICE PROVIDER ID	•	М	NPI of the submitting pharmacy
4Ø1-D1	DATE OF SERVICE		М	, ,
11Ø-AK	SOFTWARE	Blank fill	M	No other values required
	VENDOR/CERTIFICATION ID			·

Claim Segment Questions	Check	Claim Reversal If Situational, Payer Situation
This Segment is always sent	X	
This Segment is situational		

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	Ø1 = Rx Billing	М	Imp Guide: For Transaction Code of "B2", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
436-E1	PRODUCT/SERVICE ID QUALIFIER	Ø1 – Universal Product Code (UPC) Ø2 – Health Related Item (HRI) Ø3 – National Drug Code (NDC)	М	
4Ø7-D7	PRODUCT/SERVICE ID		М	
4Ø3-D3	FILL NUMBER	Same value as original Claim Billing, if sent	RW	Imp Guide: Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day.  Payer Requirement: Same as Imp Guide

<sup>\*\*</sup> End of Request Claim Reversal (B2) Payer Sheet \*\*

# RESPONSE CLAIM REVERSAL PAYER SHEET CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE

# \*\* Start of Claim Reversal Response (B2) Payer Sheet \*\*

## **GENERAL INFORMATION**

Payer Name: Department of Health and Human Services	Date: March 3Ø, 2Ø21	
Plan Name/Group Name: MAINE ADAP (DHS)	BIN: ØØ8316	PCN:ADAP

## **CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE**

Response Transaction Header Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	Х	

	Response Transaction Header Segment			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

Response Message Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide

Response Status Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usag e	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	A = Approved	М	
5Ø3-F3	AUTHORIZATION NUMBER		RW	Imp Guide: Required if needed to identify the transaction.
				Payer Requirement: Same as Imp. Guide
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	RW	Imp Guide: Required if Approved Message Code (548-6F) is used.
				Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usag e	Payer Situation
548-6F	APPROVED MESSAGE CODE		RW	Imp Guide: Required if Approved Message Code Count (547-5F) is used and the sender needs to communicate additional follow up for a potential opportunity.
400 115	ADDITIONAL MEGGAGE	Mariana and at OF	DW	Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE		RW	Imp Guide: Required if Additional
	INFORMATION QUALIFIER			Message Information (526-FQ) is used.
500 50	APPLITIONAL MESSAGE		514	Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.
549-7F	HELP DESK PHONE NUMBER	Ø3=Processor/	RW	Payer Requirement: Same as Imp Guide Imp Guide: Required if Help Desk Phone
549-7F	QUALIFIER QUALIFIER	PBM	RVV	Number (55Ø-8F) is used.
				Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.
				Payer Requirement: Same as Imp Guide

Response Claim Segment Questions	Check	Claim Reversal – Accepted/Approved If Situational, Payer Situation
This Segment is always sent	X	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Approved
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

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## CLAIM REVERSAL ACCEPTED/REJECTED RESPONSE

Response Transaction Header Segment	Check	Claim Reversal - Accepted/Rejected
Questions		If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header Segment			Claim Reversal – Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal – Accepted/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Will be returned when text information needs to be sent.

Response Status Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.  Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.  Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usag e	Payer Situation
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.  Payer Requirement: Same as Imp Guide
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide

Response Claim Segment Questions	Check	Claim Reversal - Accepted/Rejected If Situational, Payer Situation
This Segment is always sent	Χ	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = Rx Billing	M	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	

## CLAIM REVERSAL REJECTED/REJECTED RESPONSE

Response Transaction Header Segment	Check	Claim Reversal - Rejected/Rejected
Questions		If Situational, Payer Situation
This Segment is always sent	X	

	Response Transaction Header			Claim Reversal – Rejected/Rejected
	Segment			
Field#	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	М	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	R=Rejected	М	

	Response Transaction Header Segment			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

Response Message Segment Questions	Check	Claim Reversal – Rejected/Rejected If Situational, Payer Situation
This Segment is always sent		
This Segment is situational	X	Returned when needed for transmission-level messaging

	Response Message Segment Segment Identification (111-AM) = "20"			Claim Reversal – Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		RW	Imp Guide: Required if text is needed for clarification or detail.  Payer Requirement: Will be returned when text information needs to be sent.

Response Status Segment Questions	Check	Claim Reversal - Rejected/Rejected If Situational, Payer Situation
This Segment is always sent	X	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR		RW	Imp Guide: Required if a repeating field is in error, to identify repeating field occurrence.
				Payer Requirement: Same as Imp Guide
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.	RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER		RW	Imp Guide: Required if Additional Message Information (526-FQ) is used.
				Payer Requirement: Same as Imp Guide
526-FQ	ADDITIONAL MESSAGE INFORMATION		RW	Imp Guide: Required when additional text is needed for clarification or detail.
				Payer Requirement: Same as Imp Guide

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Rejected/Rejected
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY		RW	Imp Guide: Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.  Payer Requirement: Same as Imp Guide
549-7F	HELP DESK PHONE NUMBER QUALIFIER	Ø3=Processor/ PBM	RW	Imp Guide: Required if Help Desk Phone Number (55Ø-8F) is used.  Payer Requirement: Same as Imp Guide
55Ø-8F	HELP DESK PHONE NUMBER		RW	Imp Guide: Required if needed to provide a support telephone number to the receiver.  Payer Requirement: Same as Imp Guide

<sup>\*\*</sup> End of Claim Reversal (B2) Response Payer Sheet \*\*