

**CHANGE HEALTHCARE  
NCPDP VERSION D.0 PAYER SHEET  
\*\*\*CASH DISCOUNT CARD\*\*\***

**CLAIM BILLING/CLAIM REBILL (B1/B3)**

\*\* Start of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template\*\*

**GENERAL INFORMATION**

|                                                                                                                                                                         |                                                     |                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------|
| Payer Name: Change HealthCare                                                                                                                                           | Date: 07/28/2020                                    |                                         |
| Plan Name/Group Name: Change Healthcare CDC                                                                                                                             | BIN: 004682                                         | PCN: CN or Varies by Plan refer to Card |
| Plan Name/Group Name: Change Healthcare CDC                                                                                                                             | BIN: 600426                                         | PCN: 54 or Varies by Plan refer to Card |
| Plan Name/Group Name: Clutch Health Cash                                                                                                                                | BIN: 022220                                         | PCN: CLC                                |
| Plan Name/Group Name: MDsave Rx                                                                                                                                         | BIN: 021130                                         | PCN: MDS                                |
| Plan Name/Group Name: Milliya Rx                                                                                                                                        | BIN: 022113                                         | PCN: MRX                                |
| Plan Name/Group Name: OffersRx                                                                                                                                          | BIN: 021635                                         | PCN: FRX                                |
| Plan Name/Group Name: ProConnect Health\Intelligent Rx                                                                                                                  | BIN: 021148                                         | PCN: PCH                                |
| Processor: Change Healthcare                                                                                                                                            |                                                     |                                         |
| Effective as of: 07/28/2020                                                                                                                                             |                                                     |                                         |
| NCPDP Data Dictionary Version Date: October 2016                                                                                                                        | NCPDP External Code List Version Date: October 2016 |                                         |
| Contact/Information Source: Pharmacy Helpdesk 800-433-4893 E-mail: <a href="mailto:SelectRx_Help_Desk@changehealthcare.com">SelectRx_Help_Desk@changehealthcare.com</a> |                                                     |                                         |
| Certification Testing Window: Certification Not Required                                                                                                                |                                                     |                                         |
| Provider Relations Help Desk Info: <a href="mailto:Provider.relations@changehealthcare.com">Provider.relations@changehealthcare.com</a>                                 |                                                     |                                         |
| Other versions supported: Only D.Ø                                                                                                                                      |                                                     |                                         |

**OTHER TRANSACTIONS SUPPORTED**

**Payer:** Please list each transaction supported with the segments, fields, and pertinent information on each transaction.

| Transaction Code | Transaction Name |
|------------------|------------------|
|                  |                  |
|                  |                  |

**FIELD LEGEND FOR COLUMNS**

| Payer Usage Column    | Value     | Explanation                                                                                                      | Payer Situation Column |
|-----------------------|-----------|------------------------------------------------------------------------------------------------------------------|------------------------|
| MANDATORY             | <b>M</b>  | The Field is mandatory for the Segment in the designated Transaction.                                            | No                     |
| REQUIRED              | <b>R</b>  | The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.    | No                     |
| QUALIFIED REQUIREMENT | <b>RW</b> | "Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y"). | Yes                    |

Fields that are not used in the Claim Billing/Claim Rebill transactions and those that do not have qualified requirements (i.e. not used) for this payer are excluded from the template.

## CLAIM BILLING/CLAIM REBILL TRANSACTION

The following lists the segments and fields in a Claim Billing or Claim Rebill Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.0*.

| Transaction Header Segment Questions                                                                   | Check | Claim Billing/Claim Rebill<br><i>If Situational, Payer Situation</i> |
|--------------------------------------------------------------------------------------------------------|-------|----------------------------------------------------------------------|
| This Segment is always sent                                                                            | X     |                                                                      |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued      |       |                                                                      |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Switch/VAN issued |       |                                                                      |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used          |       |                                                                      |

| Field # | Transaction Header Segment<br><i>NCPDP Field Name</i> | Value                         | Payer Usage | Claim Billing/Claim Rebill<br><i>Payer Situation</i> |
|---------|-------------------------------------------------------|-------------------------------|-------------|------------------------------------------------------|
| 1Ø1-A1  | BIN NUMBER                                            | See general information above | M           |                                                      |
| 1Ø2-A2  | VERSION/RELEASE NUMBER                                | DØ                            | M           |                                                      |
| 1Ø3-A3  | TRANSACTION CODE                                      | B1, B3                        | M           |                                                      |
| 1Ø4-A4  | PROCESSOR CONTROL NUMBER                              | See above                     | M           | Varies by plan                                       |
| 1Ø9-A9  | TRANSACTION COUNT                                     | 1-4                           | M           |                                                      |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER                         | 01 - NPI                      | M           |                                                      |
| 2Ø1-B1  | SERVICE PROVIDER ID                                   | NPI                           | M           |                                                      |
| 4Ø1-D1  | DATE OF SERVICE                                       |                               | M           |                                                      |
| 11Ø-AK  | SOFTWARE VENDOR/CERTIFICATION ID                      | blank                         | M           |                                                      |

| Insurance Segment Questions | Check | Claim Billing/Claim Rebill<br><i>If Situational, Payer Situation</i> |
|-----------------------------|-------|----------------------------------------------------------------------|
| This Segment is always sent | X     |                                                                      |

| Field # | Insurance Segment<br>Segment Identification (111-AM) = "Ø4" | Value                                                | Payer Usage | Claim Billing/Claim Rebill<br><i>Payer Situation</i>                                                                                                                                                                                                              |
|---------|-------------------------------------------------------------|------------------------------------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3Ø2-C2  | CARDHOLDER ID                                               |                                                      | M           |                                                                                                                                                                                                                                                                   |
| 3Ø1-C1  | GROUP ID                                                    | <i>Varies refer to Patient ID card for Group No.</i> | R           | <i>Imp Guide: Required if necessary for state/federal/regulatory agency programs.<br/><br/>Group Id is required. Claim will reject if not submitted</i>                                                                                                           |
| 3Ø3-C3  | PERSON CODE                                                 |                                                      | R           | <i>Imp Guide: Required if needed to uniquely identify the family members within the Cardholder ID.<br/><br/>Payer Requirement: Same as Implementation guide</i>                                                                                                   |
| 3Ø6-C6  | PATIENT RELATIONSHIP CODE                                   |                                                      | R           | <i>Imp Guide: Required if needed to uniquely identify the relationship of the Patient to the Cardholder.<br/><br/>Payer Requirement: Required to uniquely identify the relationship of the Patient to the Cardholder. Claim will reject if missing or Invalid</i> |

| Patient Segment Questions   | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation |
|-----------------------------|-------|---------------------------------------------------------------|
| This Segment is always sent | x     |                                                               |
| This Segment is situational |       |                                                               |

|        | Patient Segment<br>Segment Identification (111-AM) = "Ø1" |       |             | Claim Billing/Claim Rebill                                                       |
|--------|-----------------------------------------------------------|-------|-------------|----------------------------------------------------------------------------------|
| Field  | NCPDP Field Name                                          | Value | Payer Usage | Payer Situation                                                                  |
| 3Ø4-C4 | DATE OF BIRTH                                             |       | R           | Required to uniquely Identify a Patient. Claim will reject if missing or invalid |
| 3Ø5-C5 | PATIENT GENDER CODE                                       |       | R           | Required to uniquely Identify a Patient. Claim will reject if missing or invalid |
| 31Ø-CA | PATIENT FIRST NAME                                        |       | R           | Required to uniquely Identify a Patient. Claim will reject if missing or invalid |
| 311-CB | PATIENT LAST NAME                                         |       | R           | Required to uniquely Identify a Patient. Claim will reject if missing or invalid |

| Claim Segment Questions                   | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation |
|-------------------------------------------|-------|---------------------------------------------------------------|
| This Segment is always sent               | X     |                                                               |
| This payer supports partial fills         |       |                                                               |
| This payer does not support partial fills |       |                                                               |

|         | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |                                    |             | Claim Billing/Claim Rebill                                                                                                                       |
|---------|---------------------------------------------------------|------------------------------------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                        | Value                              | Payer Usage | Payer Situation                                                                                                                                  |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER         | 1 = Rx Billing                     | M           | Imp Guide: For Transaction Code of "B1", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                   |                                    | M           |                                                                                                                                                  |
| 436-E1  | PRODUCT/SERVICE ID QUALIFIER                            | 03 - NDC                           | M           | 00 if Compound Code (406-D6) = 2                                                                                                                 |
| 4Ø7-D7  | PRODUCT/SERVICE ID                                      | 11-digit NDC                       | M           | 0 if Compound Code (406-D6) = 2                                                                                                                  |
| 442-E7  | QUANTITY DISPENSED                                      | Format 9(7)V999                    | R           | Required to Pay a claim will reject if missing or invalid                                                                                        |
| 4Ø3-D3  | FILL NUMBER                                             | New = 00 must be sent              | R           | Required to Pay a claim will reject if missing or invalid                                                                                        |
| 4Ø5-D5  | DAYS SUPPLY                                             |                                    | R           | Required to Pay a claim will reject if missing or invalid                                                                                        |
| 4Ø6-D6  | COMPOUND CODE                                           | 1 = Not a compound<br>2 = Compound | R           | Refer to Compound Segment when Compound Code (406-D6) = 2                                                                                        |
| 4Ø8-D8  | DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE        |                                    | R           | Required to Pay a claim will reject if missing or invalid                                                                                        |
| 414-DE  | DATE PRESCRIPTION WRITTEN                               |                                    | R           | Required to Pay a claim will reject if missing or invalid                                                                                        |
| 415-DF  | NUMBER OF REFILLS AUTHORIZED                            |                                    | R           | Imp Guide: Required if necessary, for plan benefit administration.<br><br>Payer Requirement: Should be 0 when filling Schedule II Drug           |
| 419-DJ  | PRESCRIPTION ORIGIN CODE                                |                                    | R           | Imp Guide: Required if necessary for plan benefit administration.<br><br>Payer Requirement: Same as Implementation guide                         |
| 354-NX  | SUBMISSION CLARIFICATION CODE COUNT                     | Maximum count of 3.                | RW          | Imp Guide: Required if Submission Clarification Code (42Ø-DK) is used.                                                                           |

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|         | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |                                                                                                                                                                                                        |             | Claim Billing/Claim Rebill                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                        | Value                                                                                                                                                                                                  | Payer Usage | Payer Situation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|         |                                                         |                                                                                                                                                                                                        |             | <i>Payer Requirement: Same as implementation guide</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 42Ø-DK  | SUBMISSION CLARIFICATION CODE                           |                                                                                                                                                                                                        | RW          | <p><i>Imp Guide:</i> Required if clarification is needed and value submitted is greater than zero (Ø).</p> <p>If the Date of Service (4Ø1-D1) contains the subsequent payer coverage date, the Submission Clarification Code (42Ø-DK) is required with value of "19" (Split Billing – indicates the quantity dispensed is the remainder billed to a subsequent payer when Medicare Part A expires. Used only in long-term care settings) for individual unit of use medications.</p> <p><i>Payer Requirement: Same as Implementation guide</i></p> |
| 46Ø-ET  | QUANTITY PRESCRIBED                                     |                                                                                                                                                                                                        | RW          | <p><i>Imp Guide:</i> Required for all drugs dispensed as Schedule II.</p> <p><i>Payer Requirement: Must submit quantity Prescribed and Quantity dispensed Number of Refills Authorized should be 0</i></p>                                                                                                                                                                                                                                                                                                                                         |
| 3Ø8-C8  | OTHER COVERAGE CODE                                     | 0 = Not Specified by Patient<br>1 = No Other Coverage<br>2 = Other Coverage Exists – Payment Collected<br>3 = Other Coverage Exist – Claim Not Covered<br>4 = Other Coverage Exist – Payment Collected | RW          | <p><i>Imp Guide:</i> Required if needed by receiver, to communicate a summation of other coverage information that has been collected from other payers.</p> <p>Required for Coordination of Benefits.</p> <p><i>Payer Requirement: Same as Implementation guide</i><br/> <i>*Requires COB Segment to be sent</i></p>                                                                                                                                                                                                                              |
| 429-DT  | SPECIAL PACKAGING INDICATOR                             |                                                                                                                                                                                                        |             | <p><i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.</p> <p><i>Payer Requirement: (any unique payer requirement(s))</i></p>                                                                                                                                                                                                                                                                                                                                               |

| Claim Segment<br>Segment Identification (111-AM) = "Ø7" |                                                    |              |                                                                      | Claim Billing/Claim Rebill                                                                                                                                                                                                                                                                                                             |
|---------------------------------------------------------|----------------------------------------------------|--------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field #                                                 | NCPDP Field Name                                   | Value        | Payer Usage                                                          | Payer Situation                                                                                                                                                                                                                                                                                                                        |
| 453-EJ                                                  | ORIGINALLY PRESCRIBED PRODUCT/SERVICE ID QUALIFIER |              |                                                                      | <i>Imp Guide:</i> Required if Originally Prescribed Product/Service Code (455-EA) is used.<br><br><i>Payer Requirement:</i> (any unique payer requirement(s))                                                                                                                                                                          |
| 445-EA                                                  | ORIGINALLY PRESCRIBED PRODUCT/SERVICE CODE         |              |                                                                      | <i>Imp Guide:</i> Required if the receiver requests association to a therapeutic, or a preferred product substitution, or when a DUR alert has been resolved by changing medications, or an alternative service than what was originally prescribed.<br><br><i>Payer Requirement:</i> (any unique payer requirement(s))                |
| 446-EB                                                  | ORIGINALLY PRESCRIBED QUANTITY                     |              |                                                                      | <i>Imp Guide:</i> Required if the receiver requests reporting for quantity changes due to a therapeutic substitution that has occurred or a preferred product/service substitution that has occurred, or when a DUR alert has been resolved by changing quantities.<br><br><i>Payer Requirement:</i> (any unique payer requirement(s)) |
| 454-EK                                                  | SCHEDULED PRESCRIPTION ID NUMBER                   |              |                                                                      | <i>Imp Guide:</i> Required if necessary for state/federal/regulatory agency programs.<br><br><i>Payer Requirement:</i>                                                                                                                                                                                                                 |
| 6ØØ-28                                                  | UNIT OF MEASURE                                    |              |                                                                      | <i>Imp Guide:</i> Required if necessary for state/federal/regulatory agency programs.<br><br>Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i>                                                                                                 |
| 418-DI                                                  | LEVEL OF SERVICE                                   |              |                                                                      | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i>                                                                                                                                                                            |
| 461-EU                                                  | PRIOR AUTHORIZATION TYPE CODE                      |              |                                                                      | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i>                                                                                                                                                                            |
| 995-E2                                                  | ROUTE OF ADMINISTRATION                            |              | RW                                                                   | <i>Imp Guide:</i> Required if specified in trading partner agreement.<br><br><i>Payer Requirement:</i> When compound Code (406 – D6) = 2                                                                                                                                                                                               |
|                                                         |                                                    |              |                                                                      |                                                                                                                                                                                                                                                                                                                                        |
| <b>Pricing Segment Questions</b>                        |                                                    | <b>Check</b> | <b>Claim Billing/Claim Rebill</b><br>If Situational, Payer Situation |                                                                                                                                                                                                                                                                                                                                        |
| This Segment is always sent                             |                                                    | X            |                                                                      |                                                                                                                                                                                                                                                                                                                                        |

|         | Pricing Segment<br>Segment Identification (111-AM) = "11" |                     |             | Claim Billing/Claim Rebill                                                                                                                                                                                                                                                                                                                                |
|---------|-----------------------------------------------------------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                          | Value               | Payer Usage | Payer Situation                                                                                                                                                                                                                                                                                                                                           |
| 409-D9  | INGREDIENT COST SUBMITTED                                 |                     | R           |                                                                                                                                                                                                                                                                                                                                                           |
| 412-DC  | DISPENSING FEE SUBMITTED                                  |                     | R           | <i>Imp Guide:</i> Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.                                                                                                                                                                                                                                                       |
| 433-DX  | PATIENT PAID AMOUNT SUBMITTED                             |                     | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.                                                                                                                                                                                                                                |
| 478-H7  | OTHER AMOUNT CLAIMED SUBMITTED COUNT                      | Maximum count of 3. | RW          | <i>Imp Guide:</i> Required if Other Amount Claimed Submitted Qualifier (479-H8) is used.<br><br><i>Payer Requirement:</i> Same as Implementation guide                                                                                                                                                                                                    |
| 479-H8  | OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER                  |                     | RW          | <i>Imp Guide:</i> Required if Other Amount Claimed Submitted (48Ø-H9) is used.<br><br><i>Payer Requirement:</i> Same as Implementation guide                                                                                                                                                                                                              |
| 48Ø-H9  | OTHER AMOUNT CLAIMED SUBMITTED                            |                     | RW          | <i>Imp Guide:</i> Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.<br><br><i>Payer Requirement:</i> Same as Implementation guide                                                                                                                                                                                         |
| 481-HA  | FLAT SALES TAX AMOUNT SUBMITTED                           |                     | RW          | <i>Imp Guide:</i> Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.<br><br><i>Payer Requirement:</i> Same as Implementation guide                                                                                                                                                                                         |
| 482-GE  | PERCENTAGE SALES TAX AMOUNT SUBMITTED                     |                     | RW          | <i>Imp Guide:</i> Required if its value has an effect on the Gross Amount Due (43Ø-DU) calculation.<br><br><i>Payer Requirement:</i> Same as Implementation guide                                                                                                                                                                                         |
| 483-HE  | PERCENTAGE SALES TAX RATE SUBMITTED                       |                     | RW          | <i>Imp Guide:</i> Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Basis Submitted (484-JE) are used.<br><br>Required if this field could result in different pricing.<br><br>Required if needed to calculate Percentage Sales Tax Amount Paid (559-AX).<br><br><i>Payer Requirement:</i> Same as Implementation guide |
| 484-JE  | PERCENTAGE SALES TAX BASIS SUBMITTED                      |                     | RW          | <i>Imp Guide:</i> Required if Percentage Sales Tax Amount Submitted (482-GE) and Percentage Sales Tax Rate Submitted (483-HE) are used.<br><br>Required if this field could result in different pricing.<br><br>Required if needed to calculate Percentage Sales Tax Amount Paid (559-AX).<br><br><i>Payer Requirement:</i> Same as Implementation guide  |
| 426-DQ  | USUAL AND CUSTOMARY CHARGE                                |                     | R           | <i>Imp Guide:</i> Required if needed per trading partner agreement.                                                                                                                                                                                                                                                                                       |

|         | Pricing Segment<br>Segment Identification (111-AM) = "11" |       |             | Claim Billing/Claim Rebill                                                      |
|---------|-----------------------------------------------------------|-------|-------------|---------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                          | Value | Payer Usage | Payer Situation                                                                 |
| 430-DU  | GROSS AMOUNT DUE                                          |       | R           |                                                                                 |
| 423-DN  | BASIS OF COST DETERMINATION                               |       | R           | <i>Imp Guide:</i> Required if needed for receiver claim/encounter adjudication. |

| Prescriber Segment Questions | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation |
|------------------------------|-------|---------------------------------------------------------------|
| This Segment is always sent  | X     |                                                               |
| This Segment is situational  |       |                                                               |

|         | Prescriber Segment<br>Segment Identification (111-AM) = "03" |                      |             | Claim Billing/Claim Rebill                                                                                                                                                                                             |
|---------|--------------------------------------------------------------|----------------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                             | Value                | Payer Usage | Payer Situation                                                                                                                                                                                                        |
| 466-EZ  | PRESCRIBER ID QUALIFIER                                      | 01 = NPI<br>12 = DEA | R           | <i>Imp Guide:</i> Required if Prescriber ID (411-DB) is used.                                                                                                                                                          |
| 411-DB  | PRESCRIBER ID                                                |                      | R           | <i>Imp Guide:</i> Required if this field could result in different coverage or patient financial responsibility.<br><br>Required if necessary for state/federal/regulatory agency programs.                            |
| 427-DR  | PRESCRIBER LAST NAME                                         |                      | RW          | <i>Imp Guide:</i> Required when the Prescriber ID (411-DB) is not known.<br><br>Required if needed for Prescriber ID (411-DB) validation/clarification.<br><br><i>Payer Requirement:</i> Required when submitting DEA  |
| 364-2J  | PRESCRIBER FIRST NAME                                        |                      | RW          | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br>Required if necessary for state/federal/regulatory agency programs.<br><br><i>Payer Requirement:</i> Required When submitting DEA |
| 365-2K  | PRESCRIBER STREET ADDRESS                                    |                      | RW          | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br>Required if necessary for state/federal/regulatory agency programs.<br><br><i>Payer Requirement:</i> Required when submitting DEA |
| 366-2M  | PRESCRIBER CITY ADDRESS                                      |                      | RW          | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br>Required if necessary for state/federal/regulatory agency programs.<br><br><i>Payer Requirement:</i> Required when submitting DEA |
| 367-2N  | PRESCRIBER STATE/PROVINCE ADDRESS                            |                      | RW          | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br>Required if necessary for state/federal/regulatory agency programs.<br><br><i>Payer Requirement:</i> Required when submitting DEA |

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|         | Prescriber Segment<br>Segment Identification (111-AM) = "Ø3" |       |             | Claim Billing/Claim Rebill                                                                                                                                                                                                    |
|---------|--------------------------------------------------------------|-------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                             | Value | Payer Usage | Payer Situation                                                                                                                                                                                                               |
| 368-2P  | PRESCRIBER ZIP/POSTAL ZONE                                   |       | RW          | <p><i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.</p> <p>Required if necessary for state/federal/regulatory agency programs.</p> <p><i>Payer Requirement:</i> Required When submitting DEA</p> |

| Coordination of Benefits/Other Payments Segment Questions | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation                             |
|-----------------------------------------------------------|-------|-------------------------------------------------------------------------------------------|
| This Segment is always sent                               |       |                                                                                           |
| This Segment is situational                               | X     | Required only for secondary, tertiary, etc claims.                                        |
| Scenario 1 - Other Payer Amount Paid Repetitions Only     | X     | Required only for secondary, Tertiary, etc. claims Other Coverage Code (308-C8) = 0, 1, 3 |

|         | Coordination of Benefits/Other Payments Segment<br>Segment Identification (111-AM) = "Ø5" |                     |             | Claim Billing/Claim Rebill                                                                                                                                                                                                                  |
|---------|-------------------------------------------------------------------------------------------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                                          | Value               | Payer Usage | Payer Situation                                                                                                                                                                                                                             |
| 337-4C  | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT                                             | Maximum count of 9. | M           | Scenario 1 - Other Payer Amount Paid Repetitions Only                                                                                                                                                                                       |
| 338-5C  | OTHER PAYER COVERAGE TYPE                                                                 |                     | M           |                                                                                                                                                                                                                                             |
| 339-6C  | OTHER PAYER ID QUALIFIER                                                                  | 03 = BIN            | R           | <i>Imp Guide:</i> Required if Other Payer ID (34Ø-7C) is used.                                                                                                                                                                              |
| 34Ø-7C  | OTHER PAYER ID                                                                            | Bin Number          | R           | <p><i>Imp Guide:</i> Required if identification of the Other Payer is necessary for claim/encounter adjudication.</p> <p><i>Payer Requirement:</i> Other Payer BIN</p>                                                                      |
| 443-E8  | OTHER PAYER DATE                                                                          |                     | RW          | <i>Imp Guide:</i> Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.                                                                                                                         |
| 341-HB  | OTHER PAYER AMOUNT PAID COUNT                                                             | Maximum count of 9. | RW          | <i>Imp Guide:</i> Required if Other Payer Amount Paid Qualifier (342-HC) is used.                                                                                                                                                           |
| 342-HC  | OTHER PAYER AMOUNT PAID QUALIFIER                                                         |                     | RW          | <i>Imp Guide:</i> Required if Other Payer Amount Paid (431-DV) is used.                                                                                                                                                                     |
| 431-DV  | OTHER PAYER AMOUNT PAID                                                                   |                     | M           | <i>Imp Guide:</i> Required if other payer has approved payment for some/all of the billing.                                                                                                                                                 |
| 471-5E  | OTHER PAYER REJECT COUNT                                                                  | Maximum count of 5. | RW          | <i>Imp Guide:</i> Required if Other Payer Reject Code (472-6E) is used.                                                                                                                                                                     |
| 472-6E  | OTHER PAYER REJECT CODE                                                                   |                     | RW          | <p><i>Imp Guide:</i> Required when the other payer has denied the payment for the billing.</p> <p><i>Payer Requirement:</i> Required when the Other Payer has denied for the billing designated with Other Coverage Code (308 – C8) = 3</p> |

| Coordination of Benefits/Other Payments Segment Questions | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation                          |
|-----------------------------------------------------------|-------|----------------------------------------------------------------------------------------|
| This Segment is always sent                               |       |                                                                                        |
| This Segment is situational                               | X     | Required only for secondary, tertiary etc.. OPPRA                                      |
| Scenario 1 - Other Payer Amount Paid Repetitions Only     | X     | Required only for secondary, Tertiary, etc. claims Other Coverage Code (308-C8) = 3, 8 |

| Field # | Coordination of Benefits/Other Payments Segment<br>Segment Identification (111-AM) = "Ø5" | Value                | Payer Usage | Claim Billing/Claim Rebill<br>Scenario 2- Other Payer-Patient Responsibility Amount Repetitions and Benefit Stage Repetitions Only<br>Payer Situation                                                                                                                         |
|---------|-------------------------------------------------------------------------------------------|----------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 337-4C  | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT                                             | Maximum count of 9.  | M           |                                                                                                                                                                                                                                                                               |
| 338-5C  | OTHER PAYER COVERAGE TYPE                                                                 |                      | M           |                                                                                                                                                                                                                                                                               |
| 339-6C  | OTHER PAYER ID QUALIFIER                                                                  | 03 - BIN             |             | <i>Imp Guide:</i> Required if Other Payer ID (34Ø-7C) is used.                                                                                                                                                                                                                |
| 34Ø-7C  | OTHER PAYER ID                                                                            | BIN                  |             | <i>Imp Guide:</i> Required if identification of the Other Payer is necessary for claim/encounter adjudication.                                                                                                                                                                |
| 443-E8  | OTHER PAYER DATE                                                                          |                      |             | <i>Imp Guide:</i> Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.                                                                                                                                                           |
| 471-5E  | OTHER PAYER REJECT COUNT                                                                  | Maximum count of 5.  |             | <i>Imp Guide:</i> Required if Other Payer Reject Code (472-6E) is used.                                                                                                                                                                                                       |
| 472-6E  | OTHER PAYER REJECT CODE                                                                   |                      |             | <i>Imp Guide:</i> Required when the other payer has denied the payment for the billing.                                                                                                                                                                                       |
| 353-NR  | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT                                           | Maximum count of 25. |             | <i>Imp Guide:</i> Required if Other Payer-Patient Responsibility Amount Qualifier (351-NP) is used.                                                                                                                                                                           |
| 351-NP  | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER                                       |                      |             | <i>Imp Guide:</i> Required if Other Payer-Patient Responsibility Amount (352-NQ) is used.                                                                                                                                                                                     |
| 352-NQ  | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT                                                 |                      |             | <i>Imp Guide:</i> Required if necessary for patient financial responsibility only billing.<br><br>Required if necessary for state/federal/regulatory agency programs.<br><br>Not used for non-governmental agency programs if Other Payer Amount Paid (431-DV) is submitted.. |

| DUR/PPS Segment Questions   | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation      |
|-----------------------------|-------|--------------------------------------------------------------------|
| This Segment is always sent |       |                                                                    |
| This Segment is situational | X     | For use to define professional services or override clinical edits |

| Field # | DUR/PPS Segment<br>Segment Identification (111-AM) = "Ø8" | Value                     | Payer Usage | Claim Billing/Claim Rebill<br>Payer Situation                                                                                                                                                                                                                        |
|---------|-----------------------------------------------------------|---------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 473-7E  | DUR/PPS CODE COUNTER                                      | Maximum of 9 occurrences. | R           | <i>Imp Guide:</i> Required if DUR/PPS Segment is used.                                                                                                                                                                                                               |
| 439-E4  | REASON FOR SERVICE CODE                                   |                           | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service. |

|         | DUR/PPS Segment<br>Segment Identification (111-AM) = "Ø8" |       |             | Claim Billing/Claim Rebill                                                                                                                                                                                                                                           |
|---------|-----------------------------------------------------------|-------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                          | Value | Payer Usage | Payer Situation                                                                                                                                                                                                                                                      |
| 44Ø-E5  | PROFESSIONAL SERVICE CODE                                 |       | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service. |
| 441-E6  | RESULT OF SERVICE CODE                                    |       | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service. |
| 474-8E  | DUR/PPS LEVEL OF EFFORT                                   |       | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service. |
| 475-J9  | DUR CO-AGENT ID QUALIFIER                                 |       | R           | <i>Imp Guide:</i> Required if DUR Co-Agent ID (476-H6) is used.                                                                                                                                                                                                      |
| 476-H6  | DUR CO-AGENT ID                                           |       | R           | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility, and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service. |

| Compound Segment Questions  | Check | Claim Billing/Claim Rebill<br>If Situational, Payer Situation |
|-----------------------------|-------|---------------------------------------------------------------|
| This Segment is always sent |       |                                                               |
| This Segment is situational | X     | Required when Compound Code (406-D6) = 2                      |

|         | Compound Segment<br>Segment Identification (111-AM) = "1Ø" |                        |             | Claim Billing/Claim Rebill                                                                               |
|---------|------------------------------------------------------------|------------------------|-------------|----------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                           | Value                  | Payer Usage | Payer Situation                                                                                          |
| 45Ø-EF  | COMPOUND DOSAGE FORM DESCRIPTION CODE                      |                        | M           |                                                                                                          |
| 451-EG  | COMPOUND DISPENSING UNIT FORM INDICATOR                    |                        | M           |                                                                                                          |
| 447-EC  | COMPOUND INGREDIENT COMPONENT COUNT                        | Maximum 25 ingredients | M           |                                                                                                          |
| 488-RE  | COMPOUND PRODUCT ID QUALIFIER                              | 03 - NDC               | M           |                                                                                                          |
| 489-TE  | COMPOUND PRODUCT ID                                        | 11 digit NDC           | M           |                                                                                                          |
| 448-ED  | COMPOUND INGREDIENT QUANTITY                               |                        | M           |                                                                                                          |
| 449-EE  | COMPOUND INGREDIENT DRUG COST                              |                        |             | <i>Imp Guide:</i> Required if needed for receiver claim determination when multiple products are billed. |
| 49Ø-UE  | COMPOUND INGREDIENT BASIS OF COST DETERMINATION            |                        |             | <i>Imp Guide:</i> Required if needed for receiver claim determination when multiple products are billed. |

**\*\* End of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template\*\***

Version 1.5

December 2Ø12

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## Claim Reversal (B2) NCPDP Version D.0

### GENERAL INFORMATION

|                                                        |                  |                                                   |
|--------------------------------------------------------|------------------|---------------------------------------------------|
| Payer Name: Change Healthcare                          | Date: 04/04/2018 |                                                   |
| Plan Name/Group Name: Change Healthcare Commercial     | BIN:004682       | PCN: CN or Varies by Plan refer to Coupon or Card |
| Plan Name/Group Name: Change Healthcare Commercial     | BIN:600426       | PCN: 54 or Varies by Plan refer to Coupon or Card |
| Plan Name/Group Name: Clutch Health Cash               | BIN: 022220      | PCN: CLC                                          |
| Plan Name/Group Name: MDsave Rx                        | BIN: 021130      | PCN: MDS                                          |
| Plan Name/Group Name: Milliya Rx                       | BIN: 022113      | PCN: MRX                                          |
| Plan Name/Group Name: OffersRx                         | BIN: 021635      | PCN: FRX                                          |
| Plan Name/Group Name: ProConnect Health\Intelligent Rx | BIN: 021148      | PCN: PCH                                          |

### FIELD LEGEND FOR COLUMNS

| Payer Usage Column    | Value     | Explanation                                                                                                      | Payer Situation Column |
|-----------------------|-----------|------------------------------------------------------------------------------------------------------------------|------------------------|
| MANDATORY             | <b>M</b>  | The Field is mandatory for the Segment in the designated Transaction.                                            | No                     |
| REQUIRED              | <b>R</b>  | The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.    | No                     |
| QUALIFIED REQUIREMENT | <b>RW</b> | "Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y"). | Yes                    |
| NOT USED              | <b>NA</b> | The Field is not used for the Segment in the designated Transaction.                                             | No                     |

| Question                                                                                                           | Answer         |
|--------------------------------------------------------------------------------------------------------------------|----------------|
| What is your reversal window? (If transaction is billed today what is the timeframe for reversal to be submitted?) | Varies by plan |

### CLAIM REVERSAL TRANSACTION

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.0*.

| Transaction Header Segment Questions                                                                   | Check | Claim Reversal                         |
|--------------------------------------------------------------------------------------------------------|-------|----------------------------------------|
|                                                                                                        |       | <i>If Situational, Payer Situation</i> |
| This Segment is always sent                                                                            | X     |                                        |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Payer Issued      |       |                                        |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Switch/VAN issued |       |                                        |
| Source of certification IDs required in Software Vendor/Certification ID (11Ø-AK) is Not used          |       |                                        |

|         | Transaction Header Segment       |                |             | Claim Reversal  |
|---------|----------------------------------|----------------|-------------|-----------------|
| Field # | NCPDP Field Name                 | Value          | Payer Usage | Payer Situation |
| 1Ø1-A1  | BIN NUMBER                       | See above      | M           |                 |
| 1Ø2-A2  | VERSION/RELEASE NUMBER           | DØ             | M           |                 |
| 1Ø3-A3  | TRANSACTION CODE                 | B2             | M           |                 |
| 1Ø4-A4  | PROCESSOR CONTROL NUMBER         | Varies by Plan | M           |                 |
| 1Ø9-A9  | TRANSACTION COUNT                | 1-4            | M           |                 |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER    | 01 = NPI       | M           |                 |
| 2Ø1-B1  | SERVICE PROVIDER ID              |                | M           |                 |
| 4Ø1-D1  | DATE OF SERVICE                  |                | M           |                 |
| 11Ø-AK  | SOFTWARE VENDOR/CERTIFICATION ID | All Spaces     | M           |                 |

| Claim Segment Questions     | Check | Claim Reversal                         |
|-----------------------------|-------|----------------------------------------|
|                             |       | <i>If Situational, Payer Situation</i> |
| This Segment is always sent | X     |                                        |

|         | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |                                                         |             | Claim Reversal                                                                                                                                                         |
|---------|---------------------------------------------------------|---------------------------------------------------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                        | Value                                                   | Payer Usage | Payer Situation                                                                                                                                                        |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER         | 1 = Rx Billing                                          | M           | <i>Imp Guide:</i> For Transaction Code of "B2", in the Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).                |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                   |                                                         | M           |                                                                                                                                                                        |
| 436-E1  | PRODUCT/SERVICE ID QUALIFIER                            | 03=NDC                                                  | M           |                                                                                                                                                                        |
| 4Ø7-D7  | PRODUCT/SERVICE ID                                      | 11-digit NDC                                            | M           |                                                                                                                                                                        |
| 4Ø3-D3  | FILL NUMBER                                             | New = 00                                                | M           | <i>Imp Guide:</i> Required if needed for reversals when multiple fills of the same Prescription/Service Reference Number (4Ø2-D2) occur on the same day.               |
| 3Ø8-C8  | OTHER COVERAGE CODE                                     |                                                         | M           | <i>Imp Guide:</i> Required if needed by receiver to match the claim that is being reversed.<br><br><i>Payer Requirement: Must match original claim being reversed.</i> |
| 147-U7  | PHARMACY SERVICE TYPE                                   |                                                         |             | <i>Imp Guide:</i> Required when the submitter must clarify the type of services being performed as a condition for proper reimbursement by the payer.                  |
| 337-4C  | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT           | Maximum count of 9.                                     | M           |                                                                                                                                                                        |
| 338-5C  | OTHER PAYER COVERAGE TYPE                               |                                                         | M           |                                                                                                                                                                        |
| 3Ø2-C2  | CARDHOLDER ID                                           |                                                         |             |                                                                                                                                                                        |
| 3Ø1-C1  | GROUP ID                                                | <b>Multiple, refer to patient ID card for Group ID.</b> | R           | <i>Imp Guide:</i> Required if necessary, for state/federal/regulatory agency programs.<br><br><i>Required if needed for pharmacy claim processing and payment.</i>     |
|         |                                                         |                                                         |             |                                                                                                                                                                        |

**\*\* End of Request Claim Reversal (B2) Payer Sheet Template\*\***

## CLAIM BILLING/CLAIM REBILL ACCEPTED/PAID (OR DUPLICATE OF PAID) RESPONSE

**\*\* Start of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template\*\***

### GENERAL INFORMATION

|                                                        |                  |                                                   |
|--------------------------------------------------------|------------------|---------------------------------------------------|
| Payer Name: Change HealthCare                          | Date: 04/04/2018 |                                                   |
| Plan Name/Group Name: Change Healthcare Commercial     | BIN: 004682      | PCN: CN or Varies by Plan refer to Coupon or Card |
| Plan Name/Group Name: Change Healthcare Commercial     | BIN: 600426      | PCN: 54 or Varies by Plan refer to Coupon or Card |
| Plan Name/Group Name: Clutch Health Cash               | BIN: 022220      | PCN: CLC                                          |
| Plan Name/Group Name: MDsave Rx                        | BIN: 021130      | PCN: MDS                                          |
| Plan Name/Group Name: Milliya Rx                       | BIN: 022113      | PCN: MRX                                          |
| Plan Name/Group Name: OffersRx                         | BIN: 021635      | PCN: FRX                                          |
| Plan Name/Group Name: ProConnect Health\Intelligent Rx | BIN: 021148      | PCN: PCH                                          |

### CLAIM BILLING/CLAIM REBILL PAID (OR DUPLICATE OF PAID) RESPONSE

The following lists the segments and fields in a Claim Billing or Claim Rebill response (Paid or Duplicate of Paid) Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.0*.

| Response Transaction Header Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid)<br><i>If Situational, Payer Situation</i> |
|-----------------------------------------------|-------|-----------------------------------------------------------------------------------------------------------|
| This Segment is always sent                   | X     |                                                                                                           |

| Field # | Response Transaction Header Segment<br>NCPDP Field Name | Value                    | Payer Usage | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)<br>Payer Situation |
|---------|---------------------------------------------------------|--------------------------|-------------|--------------------------------------------------------------------------------------|
| 102-A2  | VERSION/RELEASE NUMBER                                  | DØ                       | M           |                                                                                      |
| 103-A3  | TRANSACTION CODE                                        | B1, B3                   | M           |                                                                                      |
| 109-A9  | TRANSACTION COUNT                                       | Same value as in request | M           |                                                                                      |
| 501-F1  | HEADER RESPONSE STATUS                                  | A = Accepted             | M           |                                                                                      |
| 202-B2  | SERVICE PROVIDER ID QUALIFIER                           | Same value as in request | M           |                                                                                      |
| 201-B1  | SERVICE PROVIDER ID                                     | Same value as in request | M           |                                                                                      |
| 401-D1  | DATE OF SERVICE                                         | Same value as in request | M           |                                                                                      |

| Response Message Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid)<br><i>If Situational, Payer Situation</i> |
|------------------------------------|-------|-----------------------------------------------------------------------------------------------------------|
| This Segment is always sent        |       |                                                                                                           |
| This Segment is situational        | X     | <i>Provide general information when used for transmission-level messaging.</i>                            |

| Field # | Response Message Segment<br>Segment Identification (111-AM) = "20" | Value | Payer Usage | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)<br>Payer Situation                                                    |
|---------|--------------------------------------------------------------------|-------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| 504-F4  | MESSAGE                                                            |       | RW          | <i>Imp Guide: Required if text is needed for clarification or detail.</i><br><br><i>Payer Requirement: Same as implementation Guide</i> |

| Response Insurance Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid)<br><i>If Situational, Payer Situation</i> |
|--------------------------------------|-------|-----------------------------------------------------------------------------------------------------------|
| This Segment is always sent          | X     |                                                                                                           |
| This Segment is situational          |       |                                                                                                           |

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|         | Response Insurance Segment<br>Segment Identification (111-AM) = "25" |       |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)                                                                                                                                                                                                                                                                                                                                |
|---------|----------------------------------------------------------------------|-------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                     | Value | Payer<br>Usage | Payer Situation                                                                                                                                                                                                                                                                                                                                                                                     |
| 545-2F  | NETWORK REIMBURSEMENT ID                                             |       |                | <p><i>Imp Guide:</i> Required if needed to identify the network for the covered member.</p> <p>Required if needed to identify the actual Network Reimbursement ID, when applicable and/or available.</p> <p>Required to identify the actual Network Reimbursement ID that was used when multiple Network Reimbursement IDs exist.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p> |

| Response Status Segment Questions | Check | Claim Billing/Claim Rebill<br>Accepted/Paid (or Duplicate of Paid)<br><i>If Situational, Payer Situation</i> |
|-----------------------------------|-------|--------------------------------------------------------------------------------------------------------------|
| This Segment is always sent       | X     |                                                                                                              |

|         | Response Status Segment<br>Segment Identification (111-AM) = "21" |                               |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)                                                                                                                                                                                                                                                                              |
|---------|-------------------------------------------------------------------|-------------------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                  | Value                         | Payer<br>Usage | Payer Situation                                                                                                                                                                                                                                                                                                                                   |
| 112-AN  | TRANSACTION RESPONSE STATUS                                       | P=Paid<br>D=Duplicate of Paid | M              |                                                                                                                                                                                                                                                                                                                                                   |
| 503-F3  | AUTHORIZATION NUMBER                                              |                               | R              | <p><i>Imp Guide:</i> Required if needed to identify the transaction.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                            |
| 130-UF  | ADDITIONAL MESSAGE INFORMATION<br>COUNT                           | Maximum count of 25.          | RW             | <p><i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                               |
| 132-UH  | ADDITIONAL MESSAGE INFORMATION<br>QUALIFIER                       |                               | RW             | <p><i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                               |
| 526-FQ  | ADDITIONAL MESSAGE INFORMATION                                    |                               | RW             | <p><i>Imp Guide:</i> Required when additional text is needed for clarification or detail.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                       |
| 131-UG  | ADDITIONAL MESSAGE INFORMATION<br>CONTINUITY                      |                               | RW             | <p><i>Imp Guide:</i> Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p> |
| 549-7F  | HELP DESK PHONE NUMBER<br>QUALIFIER                               |                               | RW             | <p><i>Imp Guide:</i> Required if Help Desk Phone Number (550-8F) is used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                       |

|                | <b>Response Status Segment<br/>Segment Identification (111-AM) = "21"</b> |              |                    | <b>Claim Billing/Claim Rebill –<br/>Accepted/Paid (or Duplicate of Paid)</b>                                                                              |
|----------------|---------------------------------------------------------------------------|--------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                   | <i>Value</i> | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                    |
| 55Ø-8F         | HELP DESK PHONE NUMBER                                                    |              | RW                 | <i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.<br><br><i>Payer Requirement:</i> Same as implementation Guide |

| <b>Response Claim Segment Questions</b> | <b>Check</b> | <b>Claim Billing/Claim Rebill<br/>Accepted/Paid (or Duplicate of Paid)</b><br><i>If Situational, Payer Situation</i> |
|-----------------------------------------|--------------|----------------------------------------------------------------------------------------------------------------------|
| This Segment is always sent             | X            |                                                                                                                      |

|                | <b>Response Claim Segment<br/>Segment Identification (111-AM) = "22"</b> |               |                    | <b>Claim Billing/Claim Rebill –<br/>Accepted/Paid (or Duplicate of Paid)</b>                                                                                     |
|----------------|--------------------------------------------------------------------------|---------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                  | <i>Value</i>  | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                           |
| 455-EM         | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER                          | 1 = RxBilling | M                  | <i>Imp Guide:</i> For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
| 4Ø2-D2         | PRESCRIPTION/SERVICE REFERENCE NUMBER                                    |               | M                  |                                                                                                                                                                  |

| <b>Response Pricing Segment Questions</b> | <b>Check</b> | <b>Claim Billing/Claim Rebill<br/>Accepted/Paid (or Duplicate of Paid)</b><br><i>If Situational, Payer Situation</i> |
|-------------------------------------------|--------------|----------------------------------------------------------------------------------------------------------------------|
| This Segment is always sent               | X            |                                                                                                                      |

|                | <b>Response Pricing Segment<br/>Segment Identification (111-AM) = "23"</b> |              |                    | <b>Claim Billing/Claim Rebill –<br/>Accepted/Paid (or Duplicate of Paid)</b>                                                                                                                                                                          |
|----------------|----------------------------------------------------------------------------|--------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                    | <i>Value</i> | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                                                                                                                |
| 5Ø5-F5         | PATIENT PAY AMOUNT                                                         |              | R                  |                                                                                                                                                                                                                                                       |
| 5Ø6-F6         | INGREDIENT COST PAID                                                       |              | R                  |                                                                                                                                                                                                                                                       |
| 5Ø7-F7         | DISPENSING FEE PAID                                                        |              | R                  | <i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                                                  |
| 557-AV         | TAX EXEMPT INDICATOR                                                       |              | RW                 | <i>Imp Guide:</i> Required if the sender (health plan) and/or patient is tax exempt and exemption applies to this billing.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                              |
| 558-AW         | FLAT SALES TAX AMOUNT PAID                                                 |              | RW                 | <i>Imp Guide:</i> Required if Flat Sales Tax Amount Submitted (481-HA) is greater than zero (Ø) or if Flat Sales Tax Amount Paid (558-AW) is used to arrive at the final reimbursement.<br><br><i>Payer Requirement:</i> Same as implementation Guide |

|         | Response Pricing Segment<br>Segment Identification (111-AM) = "23" |                     |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)                                                                                                                                                                                                                                                                                                      |
|---------|--------------------------------------------------------------------|---------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                   | Value               | Payer<br>Usage | Payer Situation                                                                                                                                                                                                                                                                                                                                                           |
| 559-AX  | PERCENTAGE SALES TAX AMOUNT PAID                                   |                     | RW             | <p><i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.</p> <p>Required if Percentage Sales Tax Amount Submitted (482-GE) is greater than zero (Ø).</p> <p>Required if Percentage Sales Tax Rate Paid (56Ø-AY) and Percentage Sales Tax Basis Paid (561-AZ) are used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p> |
| 56Ø-AY  | PERCENTAGE SALES TAX RATE PAID                                     |                     | RW             | <p><i>Imp Guide:</i> Required if Percentage Sales Tax Amount Paid (559-AX) is greater than zero (Ø).</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                    |
| 561-AZ  | PERCENTAGE SALES TAX BASIS PAID                                    |                     | RW             | <p><i>Imp Guide:</i> Required if Percentage Sales Tax Amount Paid (559-AX) is greater than zero (Ø).</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                    |
| 521-FL  | INCENTIVE AMOUNT PAID                                              |                     | RW             | <p><i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.</p> <p>Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                              |
| 563-J2  | OTHER AMOUNT PAID COUNT                                            | Maximum count of 3. | RW             | <p><i>Imp Guide:</i> Required if Other Amount Paid (565-J4) is used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                                                    |
| 564-J3  | OTHER AMOUNT PAID QUALIFIER                                        |                     | RW             | <p><i>Imp Guide:</i> Required if Other Amount Paid (565-J4) is used.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                                                                                                                                    |
| 565-J4  | OTHER AMOUNT PAID                                                  |                     | RW             | <p><i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.</p> <p>Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø).</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                                                                          |
| 566-J5  | OTHER PAYER AMOUNT RECOGNIZED                                      |                     | RW             | <p><i>Imp Guide:</i> Required if this value is used to arrive at the final reimbursement.</p> <p>Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.</p> <p><i>Payer Requirement: Same as implementation Guide</i></p>                                                                |
| 5Ø9-F9  | TOTAL AMOUNT PAID                                                  |                     | R              |                                                                                                                                                                                                                                                                                                                                                                           |

|         | Response Pricing Segment<br>Segment Identification (111-AM) = "23" |       |             | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)                                                                                                                                                                                                                 |
|---------|--------------------------------------------------------------------|-------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                   | Value | Payer Usage | Payer Situation                                                                                                                                                                                                                                                                      |
| 522-FM  | BASIS OF REIMBURSEMENT DETERMINATION                               |       | R           | <i>Imp Guide:</i> Required if Ingredient Cost Paid (506-F6) is greater than zero (Ø).<br><br>Required if Basis of Cost Determination (432-DN) is submitted on billing.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                 |
| 523-FN  | AMOUNT ATTRIBUTED TO SALES TAX                                     |       | RW          | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes sales tax that is the financial responsibility of the member but is not also included in any of the other fields that add up to Patient Pay Amount.<br><br><i>Payer Requirement: Same as implementation Guide</i> |
| 517-FH  | AMOUNT APPLIED TO PERIODIC DEDUCTIBLE                              |       | RW          | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes deductible<br><br><i>Payer Requirement: (any unique payer requirement(s))</i>                                                                                                                                     |
| 518-FI  | AMOUNT OF COPAY                                                    |       | R           | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes copay as patient financial responsibility.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                                                                          |
| 571-NZ  | AMOUNT ATTRIBUTED TO PROCESSOR FEE                                 |       | RW          | <i>Imp Guide:</i> Required if the customer is responsible for 100% of the prescription payment and when the provider net sale is less than the amount the customer is expected to pay.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                 |
| 575-EQ  | PATIENT SALES TAX AMOUNT                                           |       | RW          | <i>Imp Guide:</i> Used when necessary to identify the Patient's portion of the Sales Tax. Provided for informational purposes only.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                                                    |
| 574-2Y  | PLAN SALES TAX AMOUNT                                              |       | RW          | <i>Imp Guide:</i> Used when necessary to identify the Plan's portion of the Sales Tax. Provided for informational purposes only.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                                                       |
| 572-4U  | AMOUNT OF COINSURANCE                                              |       | RW          | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes coinsurance as patient financial responsibility.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                                                                    |
| 133-UJ  | AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION                    |       | RW          | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes an amount that is attributable to a cost share differential due to the selection of one pharmacy over another<br><br><i>Payer Requirement: Same as implementation Guide</i>                                       |

|                | <b>Response Pricing Segment<br/>Segment Identification (111-AM) = "23"</b>     |              |                    | <b>Claim Billing/Claim Rebill –<br/>Accepted/Paid (or Duplicate of Paid)</b>                                                                                                                                                                                           |
|----------------|--------------------------------------------------------------------------------|--------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                        | <i>Value</i> | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                                                                                                                                 |
| 134-UK         | AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG                              |              | RW                 | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes an amount that is attributable to a patient's selection of a Brand drug.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                                              |
| 135-UM         | AMOUNT ATTRIBUTED TO PRODUCT SELECTION/NON-PREFERRED FORMULARY SELECTION       |              | RW                 | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes an amount that is attributable to a patient's selection of a non-preferred formulary product.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                         |
| 136-UN         | AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND NON-PREFERRED FORMULARY SELECTION |              | RW                 | <i>Imp Guide:</i> Required if Patient Pay Amount (505-F5) includes an amount that is attributable to a patient's selection of a Brand non-preferred formulary product.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                   |
| 148-U8         | INGREDIENT COST CONTRACTED/REIMBURSABLE AMOUNT                                 |              | RW                 | <i>Imp Guide:</i> Required when Basis of Reimbursement Determination (522-FM) is "14" (Patient Responsibility Amount) or "15" (Patient Pay Amount) unless prohibited by state/federal/regulatory agency.<br><br><i>Payer Requirement: Same as implementation Guide</i> |
| 149-U9         | DISPENSING FEE CONTRACTED/REIMBURSABLE AMOUNT                                  |              | RW                 | <i>Imp Guide:</i> Required when Basis of Reimbursement Determination (522-FM) is "14" (Patient Responsibility Amount) or "15" (Patient Pay Amount) unless prohibited by state/federal/regulatory agency.<br><br><i>Payer Requirement: Same as implementation Guide</i> |

| <b>Response DUR/PPS Segment Questions</b> | <b>Check</b> | <b>Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid)<br/>If Situational, Payer Situation</b> |
|-------------------------------------------|--------------|------------------------------------------------------------------------------------------------------------|
| This Segment is always sent               |              |                                                                                                            |
| This Segment is situational               | X            |                                                                                                            |

|                | <b>Response DUR/PPS Segment<br/>Segment Identification (111-AM) = "24"</b> |                                  |                    | <b>Claim Billing/Claim Rebill – Accepted/Paid<br/>(or Duplicate of Paid)</b>                                                                                      |
|----------------|----------------------------------------------------------------------------|----------------------------------|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                    | <i>Value</i>                     | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                            |
| 567-J6         | DUR/PPS RESPONSE CODE COUNTER                                              | Maximum 9 occurrences supported. | RW                 | <i>Imp Guide:</i> Required if Reason For Service Code (439-E4) is used.<br><br><i>Payer Requirement: Same as implementation Guide</i>                             |
| 439-E4         | REASON FOR SERVICE CODE                                                    |                                  | RW                 | <i>Imp Guide:</i> Required if utilization conflict is detected.<br><br><i>Payer Requirement: Same as implementation Guide</i>                                     |
| 528-FS         | CLINICAL SIGNIFICANCE CODE                                                 |                                  | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement: Same as implementation Guide</i> |

|                | <b>Response DUR/PPS Segment Identification (111-AM) = "24"</b> |              |                    | <b>Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)</b>                                                                                                                                                         |
|----------------|----------------------------------------------------------------|--------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                        | <i>Value</i> | <i>Payer Usage</i> | <i>Payer Situation</i>                                                                                                                                                                                                           |
| 529-FT         | OTHER PHARMACY INDICATOR                                       |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                |
| 530-FU         | PREVIOUS DATE OF FILL                                          |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br>Required if Quantity of Previous Fill (531-FV) is used.<br><br><i>Payer Requirement:</i> Same as implementation Guide |
| 531-FV         | QUANTITY OF PREVIOUS FILL                                      |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br>Required if Previous Date Of Fill (530-FU) is used.<br><br><i>Payer Requirement:</i> Same as implementation Guide     |
| 532-FW         | DATABASE INDICATOR                                             |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                |
| 533-FX         | OTHER PRESCRIBER INDICATOR                                     |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                |
| 544-FY         | DUR FREE TEXT MESSAGE                                          |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                |
| 570-NS         | DUR ADDITIONAL TEXT                                            |              | RW                 | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br><i>Payer Requirement:</i> Same as implementation Guide                                                                |

| <b>Response Coordination of Benefits/Other Payers Segment Questions</b> | <b>Check</b> | <b>Claim Billing/Claim Rebill Accepted/Paid (or Duplicate of Paid)</b><br><i>If Situational, Payer Situation</i> |
|-------------------------------------------------------------------------|--------------|------------------------------------------------------------------------------------------------------------------|
| This Segment is always sent                                             |              |                                                                                                                  |
| This Segment is situational                                             | X            |                                                                                                                  |

|                | <b>Response Coordination of Benefits/Other Payers Segment Identification (111-AM) = "28"</b> |                     |                    | <b>Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)</b> |
|----------------|----------------------------------------------------------------------------------------------|---------------------|--------------------|--------------------------------------------------------------------------|
| <i>Field #</i> | <i>NCPDP Field Name</i>                                                                      | <i>Value</i>        | <i>Payer Usage</i> | <i>Payer Situation</i>                                                   |
| 355-NT         | OTHER PAYER ID COUNT                                                                         | Maximum count of 3. | M                  |                                                                          |
| 338-5C         | OTHER PAYER COVERAGE TYPE                                                                    |                     | M                  |                                                                          |
| 339-6C         | OTHER PAYER ID QUALIFIER                                                                     |                     | RW                 | <i>Imp Guide:</i> Required if Other Payer ID (340-7C) is used.           |

|         | Response Coordination of Benefits/Other Payers Segment<br>Segment Identification (111-AM) = "28" |       |             | Claim Billing/Claim Rebill – Accepted/Paid<br>(or Duplicate of Paid)                                 |
|---------|--------------------------------------------------------------------------------------------------|-------|-------------|------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                                                 | Value | Payer Usage | Payer Situation                                                                                      |
| 340-7C  | OTHER PAYER ID                                                                                   |       | RW          | <i>Imp Guide:</i> Required if other insurance information is available for coordination of benefits. |
| 992-MJ  | OTHER PAYER GROUP ID                                                                             |       | RW          | <i>Imp Guide:</i> Required if other insurance information is available for coordination of benefits. |

### CLAIM BILLING/CLAIM REBILL ACCEPTED/REJECTED RESPONSE

| Response Transaction Header Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|-----------------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent                   | X     |                                                                                 |

|         | Response Transaction Header Segment |                          |             | Claim Billing/Claim Rebill<br>Accepted/Rejected |
|---------|-------------------------------------|--------------------------|-------------|-------------------------------------------------|
| Field # | NCPDP Field Name                    | Value                    | Payer Usage | Payer Situation                                 |
| 102-A2  | VERSION/RELEASE NUMBER              | D0                       | M           |                                                 |
| 103-A3  | TRANSACTION CODE                    | B1, B3                   | M           |                                                 |
| 109-A9  | TRANSACTION COUNT                   | Same value as in request | M           |                                                 |
| 501-F1  | HEADER RESPONSE STATUS              | A = Accepted             | M           |                                                 |
| 202-B2  | SERVICE PROVIDER ID QUALIFIER       | Same value as in request | M           |                                                 |
| 201-B1  | SERVICE PROVIDER ID                 | Same value as in request | M           |                                                 |
| 401-D1  | DATE OF SERVICE                     | Same value as in request | M           |                                                 |

| Response Message Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent        |       |                                                                                 |
| This Segment is situational        |       |                                                                                 |

|         | Response Message Segment<br>Segment Identification (111-AM) = "20" |       |             | Claim Billing/Claim Rebill<br>Accepted/Rejected                           |
|---------|--------------------------------------------------------------------|-------|-------------|---------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                   | Value | Payer Usage | Payer Situation                                                           |
| 504-F4  | MESSAGE                                                            |       | RW          | <i>Imp Guide:</i> Required if text is needed for clarification or detail. |

| Response Insurance Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|--------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent          |       |                                                                                 |
| This Segment is situational          |       |                                                                                 |

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December 2012

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| Response Insurance Segment<br>Segment Identification (111-AM) = "25" |                          |       | Claim Billing/Claim Rebill<br>Accepted/Rejected                                                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------|--------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field #                                                              | NCPDP Field Name         | Value | Payer Situation                                                                                                                                                                                                                                                                                                                      |
| 545-2F                                                               | NETWORK REIMBURSEMENT ID |       | RW<br><i>Imp Guide:</i> Required if needed to identify the network for the covered member.<br><br>Required if needed to identify the actual Network Reimbursement ID, when applicable and/or available.<br><br>Required to identify the actual Network Reimbursement ID that was used when multiple Network Reimbursement IDs exist. |

| Response Status Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent       | X     |                                                                                 |

| Response Status Segment<br>Segment Identification (111-AM) = "21" |                                           |                      | Claim Billing/Claim Rebill<br>Accepted/Rejected                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------|-------------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field #                                                           | NCPDP Field Name                          | Value                | Payer Situation                                                                                                                                                                                                                                                                    |
| 112-AN                                                            | TRANSACTION RESPONSE STATUS               | R = Reject           | M                                                                                                                                                                                                                                                                                  |
| 503-F3                                                            | AUTHORIZATION NUMBER                      |                      | <i>Imp Guide:</i> Required if needed to identify the transaction.                                                                                                                                                                                                                  |
| 510-FA                                                            | REJECT COUNT                              | Maximum count of 5.  | R                                                                                                                                                                                                                                                                                  |
| 511-FB                                                            | REJECT CODE                               |                      | R                                                                                                                                                                                                                                                                                  |
| 546-4F                                                            | REJECT FIELD OCCURRENCE INDICATOR         |                      | RW<br><i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence.                                                                                                                                                                         |
| 130-UF                                                            | ADDITIONAL MESSAGE INFORMATION COUNT      | Maximum count of 25. | RW<br><i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.                                                                                                                                                                                               |
| 132-UH                                                            | ADDITIONAL MESSAGE INFORMATION QUALIFIER  |                      | RW<br><i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.                                                                                                                                                                                               |
| 526-FQ                                                            | ADDITIONAL MESSAGE INFORMATION            |                      | RW<br><i>Imp Guide:</i> Required when additional text is needed for clarification or detail.                                                                                                                                                                                       |
| 131-UG                                                            | ADDITIONAL MESSAGE INFORMATION CONTINUITY |                      | RW<br><i>Imp Guide:</i> Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. |
| 549-7F                                                            | HELP DESK PHONE NUMBER QUALIFIER          |                      | RW<br><i>Imp Guide:</i> Required if Help Desk Phone Number (550-8F) is used.                                                                                                                                                                                                       |
| 550-8F                                                            | HELP DESK PHONE NUMBER                    |                      | RW<br><i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.                                                                                                                                                                                  |
| 987-MA                                                            | URL                                       |                      | RW<br><i>Imp Guide:</i> Provided for informational purposes only to relay health care communications via the Internet.                                                                                                                                                             |

| Response Claim Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|----------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent      | X     |                                                                                 |

| Response Claim Segment<br>Segment Identification (111-AM) = "22" |                                                 |               | Claim Billing/Claim Rebill<br>Accepted/Rejected                                                                                                                       |
|------------------------------------------------------------------|-------------------------------------------------|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field #                                                          | NCPDP Field Name                                | Value         | Payer Situation                                                                                                                                                       |
| 455-EM                                                           | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER | 1 = RxBilling | M<br><i>Imp Guide:</i> For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |

|         | Response Claim Segment<br>Segment Identification (111-AM) = "22" |       |                | Claim Billing/Claim Rebill<br>Accepted/Rejected                                                                                                                                    |
|---------|------------------------------------------------------------------|-------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                 | Value | Payer<br>Usage | Payer Situation                                                                                                                                                                    |
| 402-D2  | PRESCRIPTION/SERVICE REFERENCE<br>NUMBER                         |       | M              |                                                                                                                                                                                    |
| 556-AU  | PREFERRED PRODUCT DESCRIPTION                                    |       |                | <i>Imp Guide:</i> Required if a product preference exists that either cannot be communicated by the Preferred Product ID (553-AR) or to clarify the Preferred Product ID (553-AR). |

| Response DUR/PPS Segment Questions | Check | Claim Billing/Claim Rebill Accepted/Rejected<br>If Situational, Payer Situation |
|------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent        |       |                                                                                 |
| This Segment is situational        | X     |                                                                                 |

|         | Response DUR/PPS Segment<br>Segment Identification (111-AM) = "24" |                                  |                | Claim Billing/Claim Rebill<br>Accepted/Rejected                                                                                                                    |
|---------|--------------------------------------------------------------------|----------------------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field # | NCPDP Field Name                                                   | Value                            | Payer<br>Usage | Payer Situation                                                                                                                                                    |
| 567-J6  | DUR/PPS RESPONSE CODE COUNTER                                      | Maximum 9 occurrences supported. | RW             | <i>Imp Guide:</i> Required if Reason For Service Code (439-E4) is used.                                                                                            |
| 439-E4  | REASON FOR SERVICE CODE                                            |                                  | RW             | <i>Imp Guide:</i> Required if utilization conflict is detected.                                                                                                    |
| 528-FS  | CLINICAL SIGNIFICANCE CODE                                         |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |
| 529-FT  | OTHER PHARMACY INDICATOR                                           |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |
| 530-FU  | PREVIOUS DATE OF FILL                                              |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br>Required if Quantity of Previous Fill (531-FV) is used. |
| 531-FV  | QUANTITY OF PREVIOUS FILL                                          |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.<br><br>Required if Previous Date Of Fill (530-FU) is used.     |
| 532-FW  | DATABASE INDICATOR                                                 |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |
| 533-FX  | OTHER PRESCRIBER INDICATOR                                         |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |
| 544-FY  | DUR FREE TEXT MESSAGE                                              |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |
| 570-NS  | DUR ADDITIONAL TEXT                                                |                                  | RW             | <i>Imp Guide:</i> Required if needed to supply additional information for the utilization conflict.                                                                |

## CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

### CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

| Response Transaction Header Segment Questions | Check | Claim Billing/Claim Rebill Rejected/Rejected<br>If Situational, Payer Situation |
|-----------------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent                   | X     |                                                                                 |

Version 1.5

December 2012

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| Response Transaction Header Segment |                               |                          |             | Claim Billing/Claim Rebill Rejected/Rejected |
|-------------------------------------|-------------------------------|--------------------------|-------------|----------------------------------------------|
| Field #                             | NCPDP Field Name              | Value                    | Payer Usage | Payer Situation                              |
| 102-A2                              | VERSION/RELEASE NUMBER        | DØ                       | M           |                                              |
| 103-A3                              | TRANSACTION CODE              | B1, B3                   | M           |                                              |
| 109-A9                              | TRANSACTION COUNT             | Same value as in request | M           |                                              |
| 501-F1                              | HEADER RESPONSE STATUS        | R = Rejected             | M           |                                              |
| 202-B2                              | SERVICE PROVIDER ID QUALIFIER | Same value as in request | M           |                                              |
| 201-B1                              | SERVICE PROVIDER ID           | Same value as in request | M           |                                              |
| 401-D1                              | DATE OF SERVICE               | Same value as in request | M           |                                              |

| Response Message Segment Questions | Check | Claim Billing/Claim Rebill Rejected/Rejected<br>If Situational, Payer Situation |
|------------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent        |       |                                                                                 |
| This Segment is situational        |       |                                                                                 |

| Response Message Segment Identification (111-AM) = "20" |                  |       |             | Claim Billing/Claim Rebill Rejected/Rejected                              |
|---------------------------------------------------------|------------------|-------|-------------|---------------------------------------------------------------------------|
| Field #                                                 | NCPDP Field Name | Value | Payer Usage | Payer Situation                                                           |
| 504-F4                                                  | MESSAGE          |       | RW          | <i>Imp Guide:</i> Required if text is needed for clarification or detail. |

| Response Status Segment Questions | Check | Claim Billing/Claim Rebill Rejected/Rejected<br>If Situational, Payer Situation |
|-----------------------------------|-------|---------------------------------------------------------------------------------|
| This Segment is always sent       | X     |                                                                                 |

| Response Status Segment Identification (111-AM) = "21" |                                           |                      |             | Claim Billing/Claim Rebill Rejected/Rejected                                                                                                                                                                                                                                 |
|--------------------------------------------------------|-------------------------------------------|----------------------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Field #                                                | NCPDP Field Name                          | Value                | Payer Usage | Payer Situation                                                                                                                                                                                                                                                              |
| 112-AN                                                 | TRANSACTION RESPONSE STATUS               | R = Reject           | M           |                                                                                                                                                                                                                                                                              |
| 503-F3                                                 | AUTHORIZATION NUMBER                      |                      | R           | <i>Imp Guide:</i> Required if needed to identify the transaction.                                                                                                                                                                                                            |
| 510-FA                                                 | REJECT COUNT                              | Maximum count of 5.  | R           |                                                                                                                                                                                                                                                                              |
| 511-FB                                                 | REJECT CODE                               |                      | R           |                                                                                                                                                                                                                                                                              |
| 546-4F                                                 | REJECT FIELD OCCURRENCE INDICATOR         |                      | RW          | <i>Imp Guide:</i> Required if a repeating field is in error, to identify repeating field occurrence.                                                                                                                                                                         |
| 130-UF                                                 | ADDITIONAL MESSAGE INFORMATION COUNT      | Maximum count of 25. | RW          | <i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.                                                                                                                                                                                               |
| 132-UH                                                 | ADDITIONAL MESSAGE INFORMATION QUALIFIER  |                      | RW          | <i>Imp Guide:</i> Required if Additional Message Information (526-FQ) is used.                                                                                                                                                                                               |
| 526-FQ                                                 | ADDITIONAL MESSAGE INFORMATION            |                      | RW          | <i>Imp Guide:</i> Required when additional text is needed for clarification or detail.                                                                                                                                                                                       |
| 131-UG                                                 | ADDITIONAL MESSAGE INFORMATION CONTINUITY |                      | RW          | <i>Imp Guide:</i> Required if and only if current repetition of Additional Message Information (526-FQ) is used, another populated repetition of Additional Message Information (526-FQ) follows it, and the text of the following message is a continuation of the current. |
| 549-7F                                                 | HELP DESK PHONE NUMBER QUALIFIER          |                      | RW          | <i>Imp Guide:</i> Required if Help Desk Phone Number (550-8F) is used.                                                                                                                                                                                                       |
| 550-8F                                                 | HELP DESK PHONE NUMBER                    |                      | RW          | <i>Imp Guide:</i> Required if needed to provide a support telephone number to the receiver.                                                                                                                                                                                  |

\*\* End of Response Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template\*\*